



TKIYET UM ALI
FOOD FOR LIFE

ANNUAL REPORT
2020



His Majesty
King Abdullah II Ibn Al Hussein

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HRH Princess Haya Bint Al Hussein

2020 was an exceptional year. One that was full of challenges, but also a year of achievements. It was accompanied by detrimental events that have affected communities everywhere, and as a result, the most vulnerable have suffered the most. Yet, it was also the year when we were touched by the brighter aspects that light up our lives, and the many acts of kindness and helpful hands that were extended to help those most affected.

Like so many organisations, the COVID-19 pandemic has caused Tkiyet Um Ali to alter its response and change the mechanism of its service delivery. This would not have been possible without our hardworking team and the agility of our operations, which have enabled us to adapt to the changing circumstances and meet the growing needs of our beneficiaries.

The COVID-19 pandemic provoked an unprecedented lockdown in the Hashemite Kingdom of Jordan, and Tkiyet Um Ali was at the forefront of our nation's response, mobilising rapidly to deliver urgent food assistance to families in need, while at the same time responding to an unprecedented number of new requests for support. Last year, Tkiyet Um Ali delivered 322,453 food parcels to families in need, and to those who were most affected by the pandemic, and it also served 71,392 hot lunch and Iftar meals, which were delivered directly to the beneficiaries' homes across the Kingdom.

Our deepest gratitude goes to our donors and supporters for their trust in Tkiyet Um Ali, as their donations have formed the foundation of our food support to our endorsed families, including widows, orphans, sick and elderly people, at the time when it was most needed. Together, we made great strides towards our goal not to give up on any person in need, and with your support, we continue to help underprivileged families with full commitment to our values of responsibility, equality and compassion.

I have always believed that an exceptional team is the foundation of success, and the pandemic has proved this more than ever. Throughout the pandemic and the tough times that have affected everyone, our team has worked tirelessly, focusing entirely on helping the neediest of our population. Thank you all for your commitment and dedication.

Similarly, a word of sincere gratitude and appreciation for the efforts of the members of our Board of Directors, who were actively involved in supporting the organisation and the beneficiaries while overseeing the various operations of Tkiyet Um Ali.

As Tkiyet Um Ali continues to work on providing nutritional assistance to the neediest and most vulnerable, we are ready to face any challenges that the upcoming years may bring, and continue to be agents of humanity. Whatever new challenges may arise, together we can and will overcome them.

Haya Bint Al Hussein
Chairperson of the Board of Directors

Board of Directors and General Assembly

Members of the Board

Her Royal Highness **Princess Haya Bint Al Hussein** is the Chairperson of Tkiyet Um Ali's (TUA) Board of Directors, which is responsible for monitoring and supporting the activities of the organisation and directing it towards achieving its goals and implementing the vision of Her Late Majesty Queen Alia Al Hussein.

Members of the Board of Directors

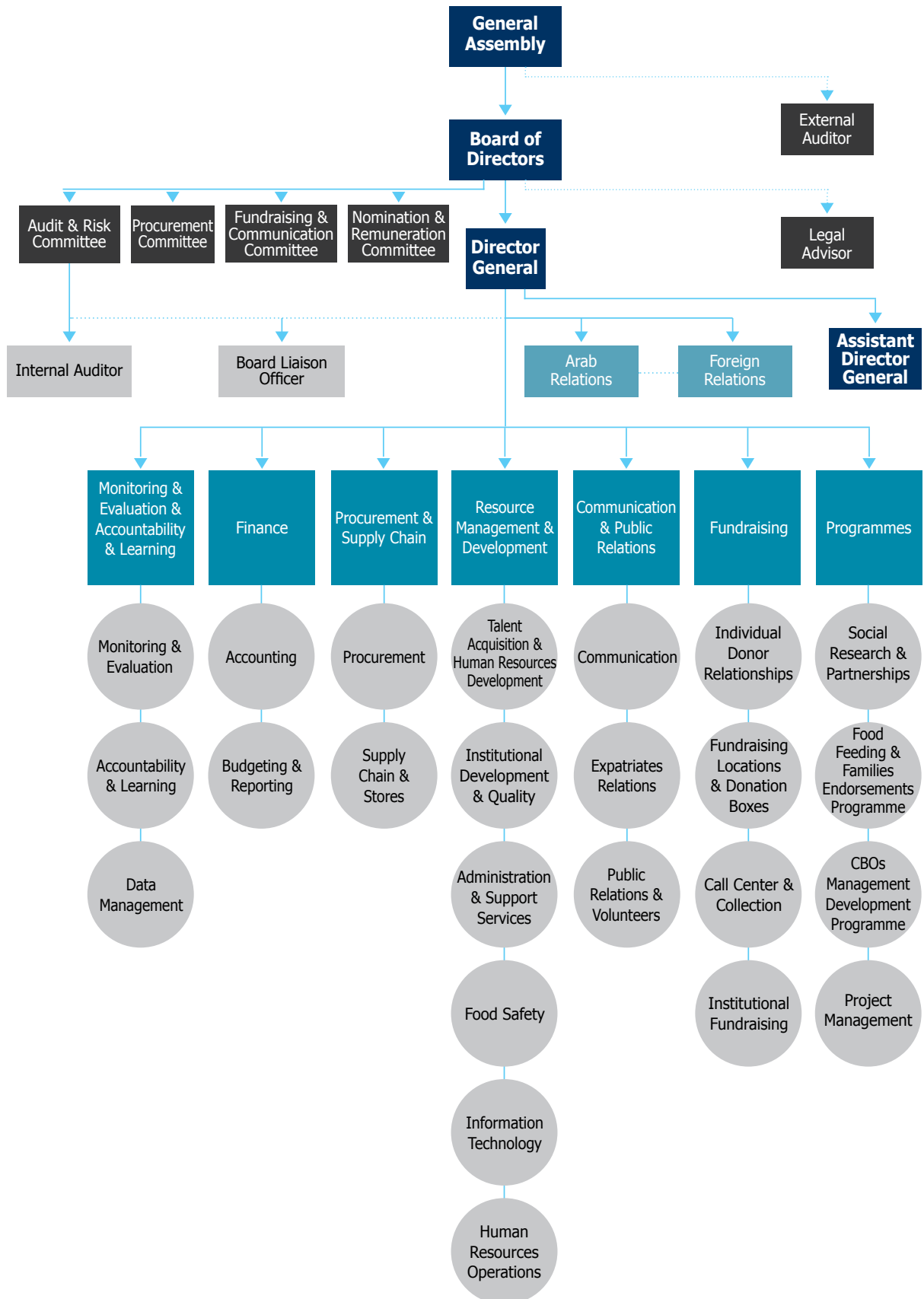
- **H.E. Taher Nashat Masri** First Vice Chairman
- **Mr. Ala' Khalifeh** Second Vice Chairman
- **H.E. Dr. Abdullah Toukan** Board Member
- **Mr. Ali King Shukri** Board Member
- **Mr. Laith Al Qassem** Board Member - Treasurer
- **Mr. Khalid Zakaria** Board Member - Secretary
- **H.E. Suzan Abd Al Majeed Afaneh** Board Member
- **Mr. "Shadi Ramzi" Abd Al Salam Majali** Board Member

General Assembly

- H.E. Dr. Fayed Tarawneh
- H.E. Mr. Zeid Goussous
- H.E. Mr. Ayman Hatahet
- H.E. Mrs. Suhair Al-Ali
- Mr. Yousef Madi
- Mrs. Rania Omeish
- Mr. Ghassan Boundakji
- Mr. Nidal Eses
- Mr. "Saif-Eslam" AlSharif
- Mrs. Maha ElAsir
- Mr. Nader Horani
- Mr. Tariq Abu-Lughod
- Mr. Othman Bdeir
- Mr. Sa'ad AlDeen Alzumaili
- Mr AlMuthanna Nabulsi
- Mr Yassin Talhouni
- Mr. Tareq Al-Ansari
- Mr. Ammar Sudki Hattab

- **Director General:** Samer Balkar

Organisational Structure





TKIYET UM ALI
FOOD FOR LIFE

Tkiyet Um Ali

RESPONDS TO THE COVID-19 PANDEMIC



In the year 2003, Her Royal Highness Princess Haya Bint Al Hussein, UN Messenger of Peace combating Hunger and Poverty, laid the cornerstone of the Tkiyet Um Ali (TUA), announcing the establishment of the first non-governmental organisation (NGO) in the Arab World aimed at eradicating food poverty.

Since then, TUA has spared no effort in braving any obstacle or crisis in its pursuit of aiding those in need in the Hashemite Kingdom of Jordan, through its sustainable food support programmes. Be it through the provision of hot daily meals through its Wayfarer Programme or through the delivery of its monthly food parcels to families unable to secure their daily nutritional needs, throughout all of the Kingdom's governorates.

In the year 2020, TUA faced the COVID-19 crisis which particularly affected its beneficiary families, all of whom living in extreme poverty. Therefore, Tkiyet Um Ali allocated all of its expertise and capabilities to responding to this pandemic and elevating the conditions of underprivileged families in Jordan.



To do so, within the same year, TUA implemented several food aid programmes in a manner that assisted in the realisation of the organisation's vision of reaching a hunger-free Jordan. By the end of the year, TUA had distributed more than 322,453 monthly food parcels to families in need, living in extreme poverty, across all of the Kingdom's governorates, within the framework of the Monthly Food Parcels Programme.



As part of its persistent efforts, Tkiyet Um Ali also distributed 71,392 hot meals to underprivileged households, including a variety of hot lunch and Iftar meals, of which 51,942 were distributed during the holy month of Ramadan.

During Eid Al Adha, Tkiyet Um Ali undertakes the offering of Adahi on behalf of its donors. In 2020, TUA performed 22,000 Udhyiah and the meat was distributed to families in need in Jordan, the West Bank, and Gaza Strip, throughout the year. Notably, more than 67,063 underprivileged households benefited from the Adahi meat programme.





2,348,934

Monthly food parcels were distributed since 2003



2,628,739

hot meals were distributed since the establishment of Tkiyet Um Ali since 2003



259,805

Adahi were performed on behalf of donors since 2003



Our Vision

Towards a hunger-free Jordan.



Our Mission

A humanitarian organisation eradicating hunger and malnutrition by delivering donor support to citizens who live in extreme poverty through sustainable, healthy food programmes and in accordance to scientific methodologies and Islamic Sharia' implemented effectively by good governance, which ensure transparency and accountability. In addition to building local, regional and international partnerships to coordinate efforts in this field and raise awareness about hunger for an active society and food for life.

Our Values

- We believe in our responsibility towards the community, and in our services being a right for every underprivileged citizen.
- We work with flexibility and team spirit to achieve our vision of eradicating hunger.
- We respect others and believe in equality among all, and in diversity being the foundation of the organisation's strength.
- We work with responsibility and institutional accountability.
- We are committed to candid and transparent practices.
- We believe that creativity is our strength and excellence is our aim.

Strategic Priorities

- Enhance TUA's contribution to eradicating hunger in Jordan.
- Enhance TUA's capabilities and services.
- Enhance sustainability.
- Enhance social responsibility.



TKIYET UM ALI
FOOD FOR LIFE

تكية أم علي



GOVERNANCE

The basis of Tkiyet Um Ali's governance system:

Controls

The responsibility of constructing a system of good governance falls upon the Board of Directors, whose task is to directly supervise the management team and staff, who serve the beneficiaries and facilitate the donors', sponsors' and volunteers' contributions, maximising their role at Tkiyet Um Ali, in a way that reflects the best results on beneficiaries and the society. The Board of Directors and its committees at Tkiyet Um Ali supervise the performance of the executive management and ensures the realisation of goals and public policies, in addition to setting up the general framework for the strategic plan, and evaluating and reviewing it periodically. Moreover, the Board ensures the effectiveness of internal controls and risk management regulations, aside from overseeing the timely preparation and issuance of the annual report for approval by the General Assembly, which serves the efficient and effective advancement of TUA's goals.



Internal & External Auditing

Given the importance of the audits and their results, this particular stage undertakes a number of steps. The internal auditor of the Audit and Risk Committee of Tkiyet Um Ali's Board of Directors is tasked with auditing and monitoring procedures, data and financial reports to ensure their alignment with the laws applicable to Tkiyet Um Ali, whereas an external auditor is contracted to thoroughly review and audit Tkiyet Um Ali's unified financial statements and issue the financial report.

Transparency & Disclosure

Tkiyet Um Ali greatly values transparency and disclosure as some of its most fundamental premises, as it ensures the full disclosure of all information relevant to its operations and financial data, without any misrepresentation. Accordingly, the Board of Directors' Audit Committee takes on the task of reviewing financial information for future disclosure and publishing in Tkiyet Um Ali's annual report, which is distributed among all stakeholders and partners, then published online via TUA's website. These data include the report of the external auditor and its clarifications, general budget, income statement and supporting tables that explain costs and income-expenses data.

Efficiency

As Tkiyet Um Ali is keen on realising its approved goals with effectiveness and efficiency, it periodically evaluates its employees through reviewing and evaluating the organisational structure and assigning clear tasks for every job description. Moreover, Tkiyet Um Ali implements its procedures in alignment with the approved policies and procedures guide, which is periodically reviewed for the purpose of updating it in accordance with the requirements of work. To this end, Tkiyet Um Ali ensures that all tasks are implemented as per the policies framework, aimed at protecting the organisation, its employees, beneficiaries and partners. These policies include: equality and non-discrimination, internal audit, disclosure, creativity and innovation, among other policies undergoing approval and review. TUA's adherence to the criteria of good governance at the organisation contributes to boosting its credibility and transparency, which in turn helps it achieve its objectives and goals, leading to the realisation of Tkiyet Um Ali's strategy and sound performance monitoring in a way that ensures long term continuity and sustainability.



TKIYET UM ALI'S ACHIEVEMENTS IN 2020

Feeding Programmes in 2020

Sustainable Food Aid Programme (Monthly Food Parcels Programme)

In 2020, Tkiyet Um Ali was able to deliver 322,453 monthly food parcels to 20,000 underprivileged families all living extreme poverty. Because of the monthly food parcels, these families were able to secure their daily nutritional needs.

Notably, Tkiyet Um Ali follows a number of criteria to endorse beneficiary families, as follows:

- The family's income per capita does not exceed JOD 14.00 per month.
- The family does not own any sort of property.
- Families that do not have members over 18 years old who are able to work and are not working unless they are receiving their education.

After Tkiyet Um Ali (TUA) completes the office and field study into the cases of these families, and after ensuring that they meet the endorsement criteria, TUA delivers monthly food parcels to 20,000 families across the Kingdom. With each parcel containing 19 food commodities, TUA takes into consideration the number of family members to ensure that the food parcel covers the daily nutritional needs of these households for the entire month.

Accordingly, Tkiyet Um Ali has worked, in 2020, on delivering monthly food parcels to more than 100,000 individuals living in extreme poverty, as most of them comprise of the most vulnerable towards food insecurity that cannot be rehabilitated, of whom 85% are children, orphans, disabled, elderly, and individuals with chronic illnesses, and are therefore unable to work.





Wayfarer Programme (Daily Hot Meals)

In accordance with the requirements imposed by the pandemic situation, Tkiyet Um Ali (TUA) has substituted the daily feeding programme (Wayfarer Programme), traditionally provided by the association for years, with the delivery of 19,450 hot meals to the houses of those in need.

These meals include proteins, carbohydrates, and vitamins, making for 60% of the calories an adult individual needs per day.



Iftar Meals



Since the holy month of Ramadan in 2020 came with the imposition of the Emergency Law in Jordan, Tkiyet Um Ali (TUA) was unable to hold Mawa'ed Al Rahman Programme, which used to be held every Ramadan of every year. Therefore, it was necessary to find another way to deliver daily Iftar meals to those in need. Hence, TUA came up with the idea of delivering Iftar meals to the houses of the underprivileged families who used to frequent TUA's headquarters in the Capital City of Amman.

Accordingly, Tkiyet Um Ali (TUA) delivered Iftar meals to 51,942 fasting people during the month of Ramadan in partnership with partner CBOs. TUA allocated a supervisory team to oversee the distribution of these meals in each of the Capital governorate of Amman, Zarqa'a, Balqa'a, and Madaba.

It is noteworthy to state that each of these meals included rice, chicken, sauce, fruits, sweets, a soda drink, water, and dates. To that end, Tkiyet Um Ali coordinated with partner CBOs to deliver these Iftar meals to families in need in a way that ensures that these meals are provided in accordance with the number of members within the household.

Adahi Programme

During the Eid Al Adha of the year 2020, Tkiyet Um Ali (TUA) performed 22,000 Udhiyah on behalf of its donors. The Adahi meat is performed to be distributed to families in need in Jordan, the West Bank, and Gaza Strip, throughout the year.

Speaking of which, Tkiyet Um Ali distributed Adahi meat to 67,063 families in need which was performed in the year 2019.

Tkiyet Um Ali, during the days of the Eid Al Adha, performs the Adahi outside Jordan on behalf of its donors, under the supervision of an authorised Mufti from the Jordanian General Iftaa' Department, whose task is to ensure the Adahi's compliance with Islamic Sharia provisions and that the Adahi are performed on time, during the Tashriq Days.

The meat is then chopped, frozen, and shipped to Jordan, where it is stored in Tkiyet Um Ali's refrigerated warehouses for the purposes of distributing it to TUA's endorsed families throughout the year. Local Adahi, however, are performed at the slaughterhouses stationed in Amman, for distribution among endorsed families across the Kingdom's governorates during the days of Eid Al Adha.



Adahi Meat Distribution in Palestine

Tkiyet Um Ali (TUA), in 2020, distributed a portion of the Adahi meat of the year 2019 to more than 4,963 families in need in Palestine's West Bank and Gaza Strip, in coordination with the Palestinian Zakat Fund and Jordan Hashemite Charity Organisation. Meat allocations were distributed across various governorates of the West Bank, with the participation of 50 partner charity organisations, whose efforts were consolidated with a number of charities and organisations in Palestine for the 9th year in a row, under the joint Solidarity programme "Takatof".



TKIYET UM ALI...

AS PART OF THE SOCIAL PROTECTION TEAM

It is vital to refer to Tkiyet Um Ali's (TUA) effective role in the Social Protection Team, which was formed for the purpose of dealing with the repercussions of the COVID-19 pandemic. This has enabled TUA to utilise its full potential to respond to these conditions through field work, for those whose nature of work required such deployment. Tkiyet Um Ali (TUA) was adamant on the continuation of the delivery of food parcels to beneficiary families during the pandemic. As for the rest of the employees, they were assigned to work from home through the digital connectivity system employed by TUA.

In March of the year 2020, the Social Protection Team was formed, of which Tkiyet Um Ali (TUA) was among the first to join. The formation of this team came with the purpose of coordinating efforts and enacting every possible procedure to reinforce the protection of the most affected segments of society and those endangered throughout the COVID-19 pandemic.

The moment the government officially declared the full curfew, TUA promptly applied to secure exceptions from the emergency directives to issue permits for transportation and movement, which would enable Tkiyet Um Ali (TUA) to continue its work throughout the Kingdom's governorates, as a member of the Social Protection Team. This has had significant impact on the continuation of daily operations, which comprise of the delivery of monthly food parcels to the homes of endorsed families directly, and the delivery of emergency food parcels to the homes of families affected by the current conditions of the pandemic, as part of TUA's keenness to preserve the safety of the households and in enactment of the directives and resolutions of the Council of Ministers. Accordingly, TUA spared no effort in compliance with all of the pre-emptive and protective measures that ensure the safety of its employees and beneficiary families, such as full sterilisation of clothes and vehicles used in the process, and wearing protective personal gear, including head covers and masks, as well as safe distancing between personnel, no less than two metres.



More so, Tkiyet Um Ali (TUA) in that duration focused its work on two streams:



The continuation of the delivery of monthly food parcels in the months of March, April, and May of the year 2020, at a monthly rate until the end of the year - from Tkiyet Um Ali's own sustainable and self-sufficient resources - and at a monthly cost of nearly one million Jordanian Dinars.



The provision of all kinds of support, whether technological, technical, administrative or logistical, to the Social Protection Team; whereby Tkiyet Um Ali contributed to the delivery of almost 20,000 additional food parcels to families in need.

TKIYET UM ALI'S CONTRIBUTIONS DURING THE COVID-19 PANDEMIC



Tkiyet Um Ali receives donations from the Himmat Watan Fund:

During the year 2020, and over two stages, Tkiyet Um Ali (TUA) received two million Jordanian Dinars from the Himmat Watan Fund's Primary Donations Account Management Committee. The donation was invested in the provision of the necessary support to the social segments and groups most affected by the current conditions of the pandemic. Based on that, the amount was allocated to support both families living extreme poverty and daily wage worker

Because of generous donation from the Himmat Watan Fund, 65,966 food parcels were distributed to needy families in all governorates of the Kingdom.

Tkiyet Um Ali... responds to the crisis

- Delivered thousands of food parcels to beneficiaries' homes.
- Provided all kinds of support, whether technological, technical, administrative or logistical, to the Social Protection Team.
- Adopted the Tkiyet Um Ali partner associations network to coordinate, receive and deliver food parcels in all governorates of the Kingdom.
- Contributed to the delivery of parcels presented by Jordan Hashemite Charity Organization to eligible families in all governorates of the Hashemite Kingdom of Jordan.



LOGISTICAL OPERATIONS CARRIED OUT BY TKIYET UM ALI DURING THE COVID-19 PANDEMIC

Immediately after the government announced the emergency directive that coincided with the imposition of a full curfew, Tkiyet Um Ali hastened to make the necessary coordination through its employees to distribute food parcels directly to the endorsed families' homes, utilizing its own vehicle fleet while leveraging employees of various directorates, to ensure that the food parcels were delivered directly to families' homes in various parts of the Kingdom, with all preventive measures in place.

Moreover, Tkiyet Um Ali has been keen to follow preventive measures in its warehouses as part of its efforts to ensure parcels sterilization in order to preserve the safety of Tkiyet Um Ali endorsed families.

It must be noted here that Tkiyet Um Ali was able to deliver food parcels to its endorsed families in the areas that have been declared isolated, as they were considered endemic areas, such as: The governorates of the north, northern and southern Jordan Valleys, through coordination with all concerned authorities, in order to ensure that food parcels are delivered to their deserving families in light of the difficult conditions that afflicted these families as a result of the disruption caused by the pandemic.



TKIYET UM ALI AND DIGITAL TRANSFORMATION

During 2020, where most institutions were forced to suspend their business and operations until further notice, Tkiyet Um Ali enabled all its employees to go remote in a manner that contributes to the integration of the efforts of field employees and those who work from home.

In this regard, the call centres employees (beneficiaries and donors) were able to resume their work from home by providing access to various and main data on Tkiyet Um Ali servers in addition to receiving and sending calls.

Furthermore, the Operations and Social Research Call Centre employees were able to communicate with the beneficiaries, as well as obtain support and assistance from the Ministry of Social Development and the National Aid Fund in receiving calls from families; more than 220,993 calls were received during the year.

The field work team was able to continue providing food aid to beneficiary and non-beneficiary families of Tkiyet Um Ali's programmes, as the number of monthly food parcels provided to these families during the same year reached 322,453 food parcels.

In parallel, the donors' call centre team was able to resume their work from home by receiving donations and directing them to Tkiyet Um Ali e-platforms provided by Tkiyet Um Ali to donors (Tkiyet Um Ali website, Tkiyet Um Ali smartphone application, eFAWATEERcom, and SmartLink.)

In light of the aforementioned, the transformation towards donating using e-donation platforms exceeded 95% in the first three weeks of the pandemic. Due to this transformation of receiving donations, the number of donors sprang to reach 79,000 during 2020.

During this pandemic, Jordanians raced to search for available means to extend a helping hand to their brothers who are in dire need of assistance. Tkiyet Um Ali has thrived through its operations and investment in the automated infrastructure during previous years, to become a pillar for continuing to deliver donors' contribution to underprivileged families, with the best and efficient results, not to mention, the great impact it had in mitigating the crises severity and its repercussions through the optimal application of the electronic or digital transformation process in the most difficult times.

DONATION TOOLS

Tkiyet Um Ali's
Website:
www.tua.jo

Smartphone
Application

eFAWATEERcom
Service

Tkiyet Um Ali's
Call Centre
06\ 4900900

Bank transfers
and Deductions

The table below lists the bank names and approved accounts at Tkiyet Um Ali:

Bank Name	Tkiyet Um Ali's Bank Account Number
Islamic International Arab Bank	1010000188500
Arab Bank	1182764679501
Arab Bank	1182764679500
Safwa Islamic Bank - JOD Account	20505552220013000000
Safwa Islamic Bank - USD Account	20505552220023000000
Jordan Islamic Bank	21606946410400006
Cairo Amman Bank	90001327916
Housing Bank for Trade and Finance	4822400101001
Jordan Ahli Bank – USD Account	1001585378
Invest Bank	13300011589020001
Bank al Etihad	10111690915101
Arab Banking Corporation (ABC) Bank	11637709010
Al Rajhi Bank	3400468866

- Tkiyet Um Ali's Booths at Commercial Centres
- Smart Link Service
- Donation Boxes
- Tkiyet Um Ali's Headquarters

DONATION SCHEMES

Tkiyet Um Ali spends 100% of the donations it receives from individual donors or partners in support of sustainable food aid programmes, which focus on supporting 20,000 families, all of whom live in extreme poverty.



Family Sponsorships Programme

Tkiyet Um Ali provides donors with the opportunity to sponsor one of the underprivileged families to receive food parcel on monthly basis, year-round. This food parcel contains 19 commodities sufficient to prepare three meals a day. This monthly sponsorship value ranges from (15 - 30 - 50) Jordanian Dinars, depending on the number of members in the family.

Additionally, Tkiyet Um Ali is also open to receiving small monthly donations to encourage donors to contribute to the provision of food for families in need, with values of 3 or 10 Jordanian Dinars per month.

Monthly Food Parcels Programme

Tkiyet Um Ali allows donors to donate the value of a food parcel containing 19 food items, in order to subsequently deliver these parcels to needy families who benefit from Tkiyet Um Ali. The value of a food parcel ranges between (15 - 30 - 50) Jordanian Dinars.



Wayfarer Programme (Daily Hot Meals)

Tkiyet Um Ali receives donations for the Wayfarer Programme, which used to be held on a daily basis at its headquarters. The value of a lunch meal is (3.5 Jordanian Dinars).

Zakat Programme

In Tkiyet Um Ali, Zakat is disbursed to the foremost essential recipients of Zakat, namely the improvised, orphaned and those in need, under an Islamic Fatwa issued by the Jordanian General Iftaa' Department.

General Charity Programme (Sadaqa)

Tkiyet Um Ali receives general charity (sadaqa) from donors, allocated to the support of beneficiary of the Sustainable Food Aid Programme.



Perpetual Charity Programme (Sadaqa Jariyah)

Tkiyet Um Ali receives perpetual charity (Sadaqa Jariyah), which will later be disbursed to support the tools of the beneficiaries of Tkiyet Um Ali programmes.

Adahi Programme

Donors can authorize Tkiyet Um Ali to perform the Adahi on their behalf during the days of Eid Al Adha outside Jordan, under the supervision of an authorized Mufti from the Jordanian General Iftaa' Department. Accordingly, the Adahi meat collected from the Adahi Programme is frozen and distributed with the monthly food parcels to Tkiyet Um Ali beneficiary families throughout the year.

Dhabihah Programme

Tkiyet Um Ali receives all forms of Dhabihah donations all year round, whether Fadū, Nither, Dhabihah or Aqiqah, as Tkiyet Um Ali performs monthly sacrifices and distributes the meat among beneficiary families across the Kingdom's governorates.

OUR PARTNERS



Partners from the Private Sector

- Islamic International Arab Bank
- Jordan Ice & Aerated Water Co. Ltd (PepsiCo)
- Siniora Foods Industries Co
- Zain Jordan
- Housing Bank for Trade & Finance
- Arab Bank
- Jordan telecom group (Orange)
- Nunhems Netherlands BV CO
- Hikma pharmaceutical
- Alcazar Energy
- Jordan Anwar Est.
- Windar Aluminum
- Aqaba Container Terminal - ACT
- Jordanian Egyptian Fajr for Natural Gas Transmutation and Supply
- Estarta Solutions
- Astra Investment Co.
- Giant Industrial Group
- Al Aqsa Trans & Clearance Co
- Provimi Jordan – Cargill
- Bank al Etihad
- The Land
- Arab Jordan Investment Bank (AJIB)
- Henkel-Jordan
- Nabih Nabulsi Drug stores
- Kasih Food Production Co.
- Bank of Jordan
- Jordan Kuwait Bank
- UniTicker
- Kingdom for Energy Investments
- Ayla Oasis
- RMHC Jordan
- Modern Mashrek
- CFI Jordan - Credit Financier Invest
- Jordan Islamic Bank
- Capital Bank
- Ernst & Young (EY)
- Societe General Bank of Jordan (SGBJ)
- BLOM Bank-Jordan
- KEMAPCO Arab Fertilizers and Chemicals Industries
- Ethmar for Islamic Microfinance
- Mass Group Holding
- Amman Chamber of Commerce
- Strategic Planners
- Tabuk Pharmaceuticals
- Central Bank of Jordan
- AL-Nisr Al-Arabi Insurance Company
- MS Pharma
- Abu Odeh Bros. Co.
- Arab Center for Engineering Studies (ACES)
- UGC Universal Paints
- Petra Green Community Enterprise Co.
- Dinarak
- Petra Trading & Investment
- Petra Plastic Co.
- The Royal Film Commission Jordan
- Micro Fund for Women
- STS Payment Network Jordan
- AL Karia Group
- Markazia - Toyota Jordan
- Kawasmi Trading & Land Transportation Co.
- Jordan United Farmers Co. (JUFCO)
- Siemens Gamesa Co.
- Elecnor S.A.
- Imseeh Jewelry
- Stockholm for Real Estate Development Company
- Yellow Door Energy - Jordan
- Arabian Al-Ekha
- Smart Pharma
- Javna Wireless Software Solutions
- Mercedes - Benz Jordan
- Matjar Areen Al Laith For Gold Smith & Jewelry Trade Co.
- Grand Arabia Forwarding and Logistic Services
- Hyatt Regency Aqaba Ayla Resort
- M. Abu Haltam Group for Investments
- Crystal Pure Water - Jordan
- Shakeeb Khirfan Group SKG
- Koursha Bakery Workshop
- Islamic Educational College Alumni
- Chili House
- Cherry Tree



OUR PARTNERS

- The Cake Shop
- Rolling pin
- Pizza Qaisar
- Socksat
- CHIPSY – Jo
- Mlabbas
- Notes coffee & Books
- Al Yasmeen
- DOODG Restaurant
- Seven Circles
- Gypsy Spirit
- Da'na Jewelry
- Shaba Al Ward
- Abboud Florist
- Cashmer Cosmetics
- Ali & Rama's Gallery
- la panier
- Islamic Educational College Alumni
- Al-Shalati
- ITBA3Li
- Shade of Fantasy
- Five Sisters
- Microsoft Corporation

Partners from the Public Sector

- Greater Amman Municipality
- Public Sector Directorate
- General Iftaa' Department
- National Aid Fund
- Ministry of Planning and International Cooperation
- Ministry of Foreign Affairs and Expatriates
- The General Directorate of Gendarmerie
- Ministry of Education
- Department of Statistics
- Jordan Hashemite Charity Organization
- Social Security Corporation

Partners from International Organisations:

- Operation Smile\ Jordan
- Global Foodbanking Network
- Connect.Jo
- PACES Charity
- International Rescue Committee (IRC)
- UNICEF
- International Catholic Migration Commission (ICMC)
- Habitat for Humanity Middle East\ Jordan
- Help Age International
- International Islamic Charity Organization
- Zakat House – Kuwait
- International Charity Organization

Partners from Local Organisations

- SOS Children Villages\ Jordan
- The Hashemite Fund for Development of Jordan Badia
- Justice Centre for Legal Aid
- Haya Cultural Centre
- Jordan Breast Cancer Program
- Save the Children
- Jordan River Foundation
- The Organization of Sport & Youth Movement Pioneers
- Injaz
- LOYAC Jordan
- Masarrah

Partners from Universities

- Al-Ahliyya University
- German Jordanian University
- Princess Sumaya University for Technology
- University of Jordan

Partners from Schools

- Aqaba International School
- Asamiah International School
- The Arab Model School
- Islamic Educational College Schools
- First Step
- The National Orthodox School
- Amman Baccalaureate School
- Canadian International School
- Jubilee Institute – Jubilee School
- Al-Bayan School
- Terra Santa College

In kind Donations Partners

- Jordan Ice & Aerated Water Co. Ltd (PepsiCo)
- Housing Bank for Trade & Finance
- Jordan telecom group (Orange)
- UNICEF
- World Food Programme
- Dar Abu Abdallah
- Aquadova
- Nutridar
- Al-Mawsem Est. for Trade & Industry
- Coca-Cola
- Pizza Qaisar
- Fadel Saleem Est. For fresh and frozen Meat
- Kasih Food
- Siniora Food Industries Company



Partners from Media

- Jordan Radio and Television Corporation
- Roya TV
- Amman TV
- Jordan News Agency (Petra)
- Al Rai Newspaper
- Al Ghad Newspaper
- Addustour Newspaper
- Al Waseet Newspaper
- Alwakeel News
- Khaberni News
- Ammon News
- Saraya News
- Al Maqar News
- Ahdath24
- Hayat FM
- Radio Husna FM
- Fann FM
- Rotana Radio
- Yaqeen FM
- Melody FM
- Amen FM
- Mazaj FM
- Radio Dahab
- Hala FM
- Jaish FM
- Bliss FM
- JBC Radio
- Sawt El Ghad Radio
- Nashama FM
- Hawa Amman Radio
- Al Balad Radio
- Jordan University Radio
- Farah Al Nas Radio

Partners from Commercial Centres

- City Mall
- Mecca Mall
- Safeway 7th circle
- Cozmo 7th circle
- Amman Mall
- Galeria Mall
- Avenue Mall
- Taj Mall
- Abdali Mall
- Arefah Mall
- Sameh Mall - Gardens
- Safeway - Shmeisani
- Irbid City Center

Partners in Donation Boxes

- IKEA
- Jordan UAE Exchange
- University of Jordan
- Sweifieh Mall
- Abdali Mall
- Mecca Mall
- Taj Mall
- Galleria Mall
- City Mall
- Sameh Mall
- C-Town
- Istiklal Mall
- Cozmo
- Gardens Hospital
- Family Basket
- Al hurriyah mall
- Arab Bank
- Islamic International Arab Bank
- Lumi Market
- Habibah Sweets
- Miyahuna Company
- Popeyes Jordan
- Alawneh Exchange
- The University of Jordan Hospital
- Jordan Hospital
- Essra Hospital
- Istishari Hospital
- The Specialty Hospital
- Ibn Al-Haytham Hospital
- Ibn Al-Nafis Hospital
- Irbid Speciality Hospital
- Irbid City Center
- Pharmacy One
- Smart Buy
- Safeway
- Royal Hospital
- Zamzam Exchange
- Irbid Mall
- Safwa Islamic Bank
- Arab Banking Corporation
- Ocean Fresh Fish
- Nafeeseh Sweets
- KFC

Our Partners



Partners from Media



Partners from Commercial Centers

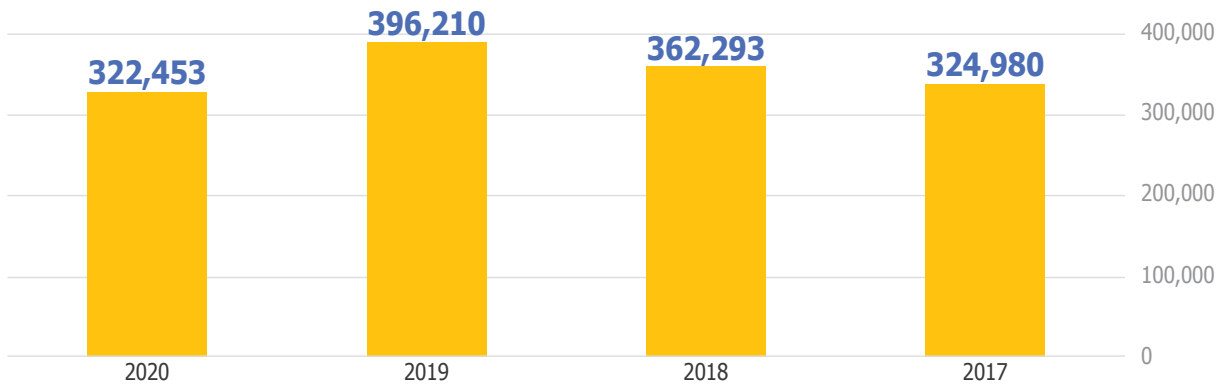


GROWTH RATIOS AND FIGURES OF TKIYET UM ALI'S PROGRAMMES

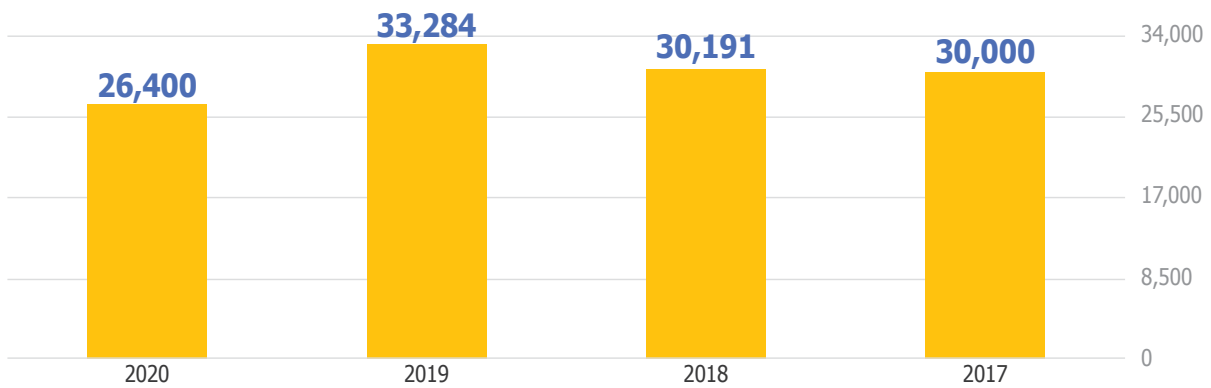




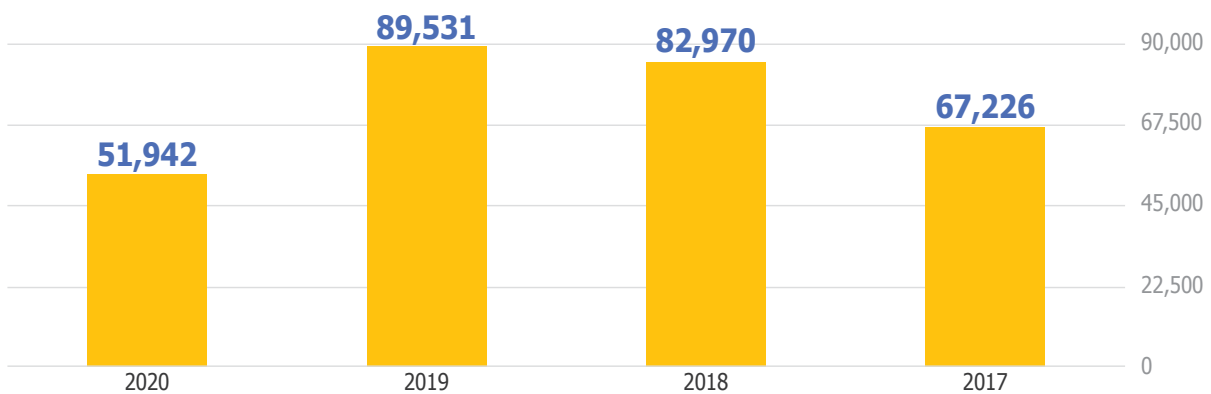
Food Parcels



Tkiyet Um Ali's Endorsed Families

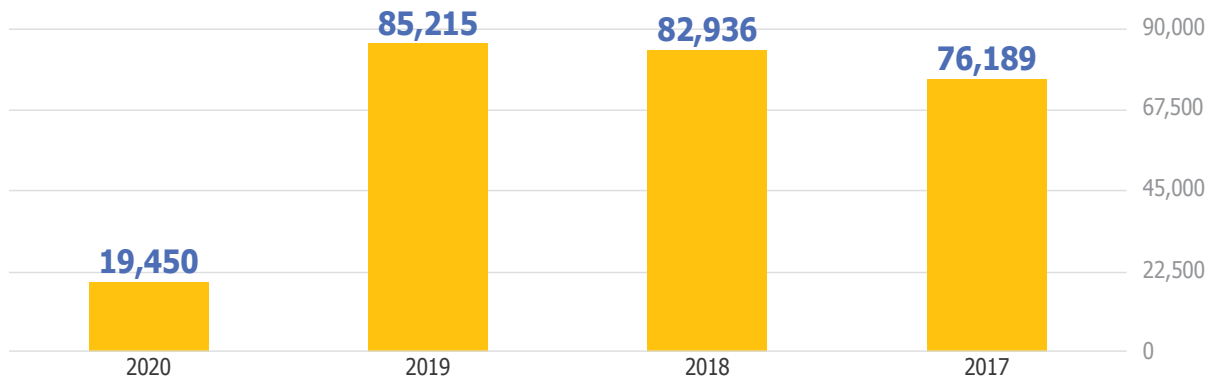


Ramadan Iftar Meals

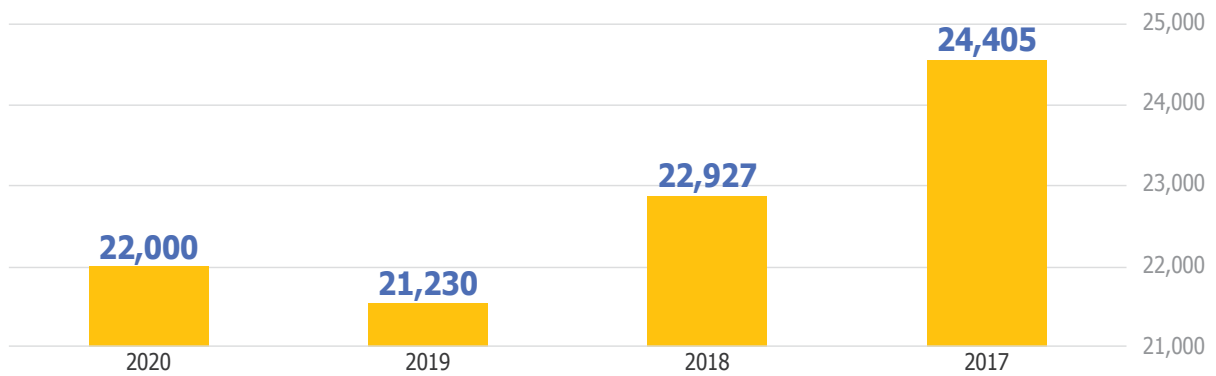
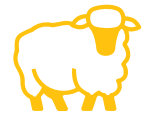




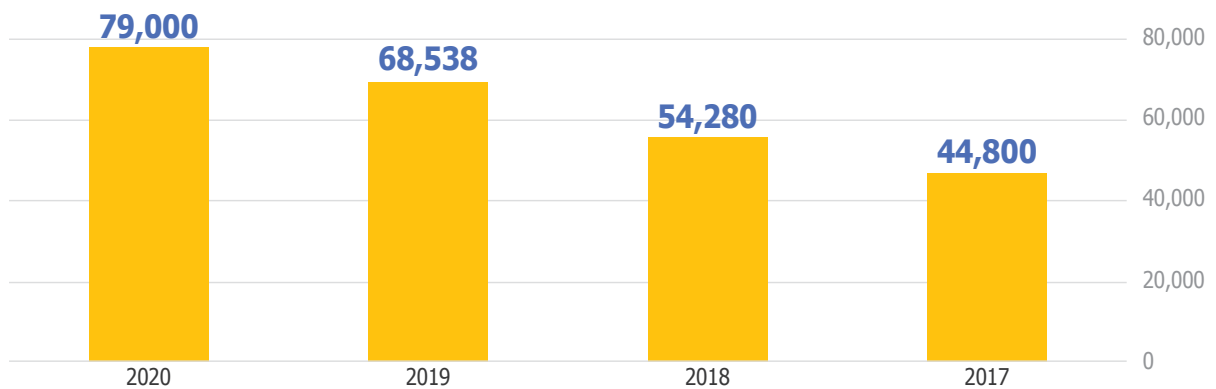
Wayfarer Programme (Daily Hot Meals)



Adahi

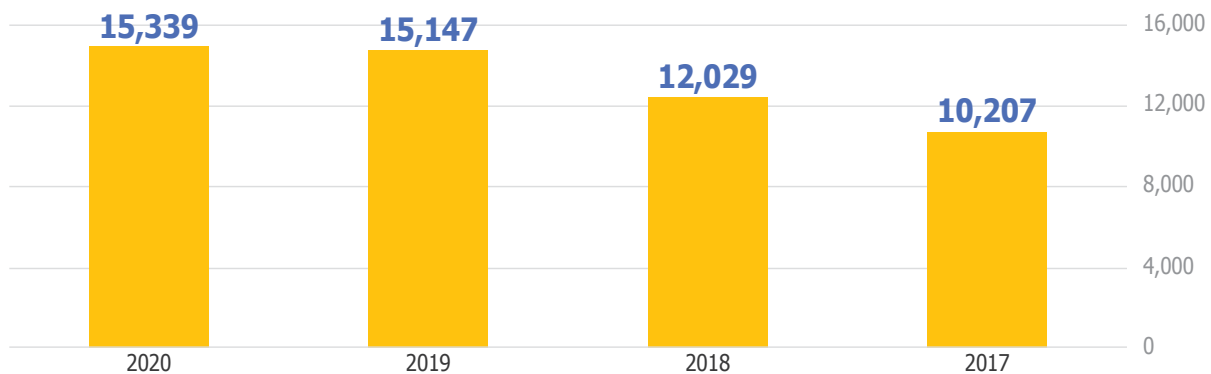


Tkiyet Um Ali's Donors

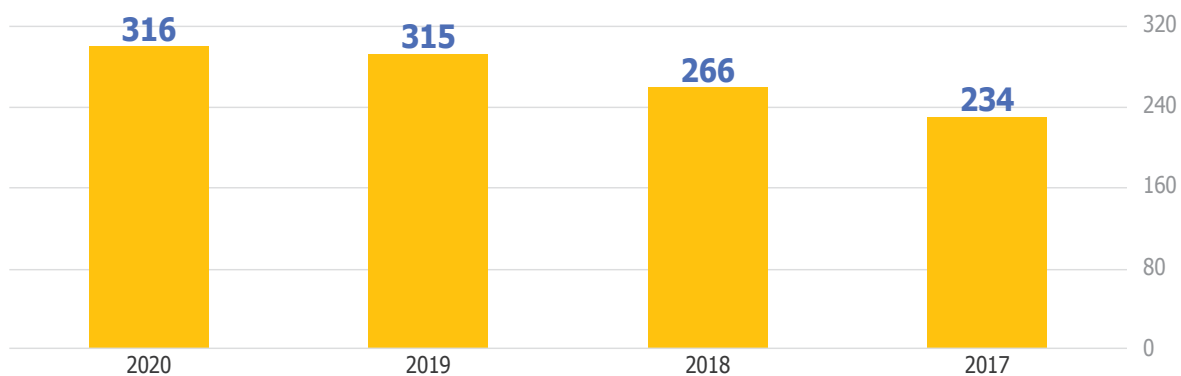




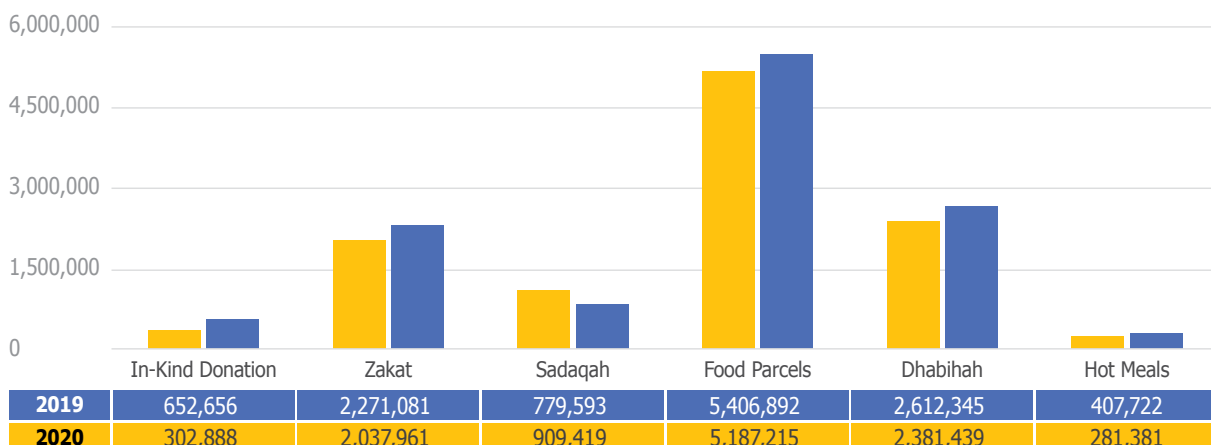
Families Sponsored by Donors



Community Based Organisation Partnerships



Income In Jordanian Dinar



FINANCIAL REPORT



Cost of Revenues				
Total Cost	2020		2019	
Costs per Expenditure	Amount (JDs)	% of Total Costs & Expenses	Amount (JDs)	% of Total Costs & Expenses
Cost of food-packages	8,567,585	56.6%	11,376,828	58.3%
Food meals	264,450	1.7%	396,705	2.0%
Dhabihah costs	1,805,997	11.9%	2,644,504	13.6%
Financing Projects	110,923	0.7%	389,077	2.0%
Total Costs	10,748,955		14,807,114	

Expenses				
Administrative & Distribution Expenses	4,397,207	29.0%	4,693,170	24.1%
Total Administrative & Distribution Expenses	4,397,207		4,693,170	
Grand Total (Total Costs & Total Administrative and Distribution Expenses)	15,146,162		19,500,284	

Income				
Total Income	2020		2019	
Income Per Donation Criteria	Amount (JDs)	% of Total Revenues	Amount (JDs)	% of Total Revenues
General Account & Zakat al Fitr	259,837	1.7%	122,944	0.6%
Food meals	281,381	1.9%	407,722	2.1%
Dhabihah Revenues	2,381,439	15.7%	2,612,345	13.4%
Food- packages	5,187,215	34.3%	5,406,892	27.7%
Public Charity	909,419	6.0%	779,593	4.0%
Zakat	2,037,961	13.5%	2,271,081	11.6%
End of Hunger Project	1,016,000	6.7%	7,257,050	37.2%
In-Kind Donations	302,888	2.0%	652,656	3.3%
Governmental Donations	2,375,000	15.7%	0	0.0%
COVID 19 Donations	392,012	2.6%	0	0.0%
Total Revenues	15,143,152		19,510,283	



Ernst & Young Jordan
P.O. Box 1140
Amman 11118
Jordan

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INDEPENDENT AUDITOR'S REPORT

**To The Board Of Directors Of Tkiyet Um Ali Charity For Voluntary And Charitable Work
Tkiyet Um Ali – (Non for- Profit Organization)
Amman- Jordan**

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Tkiyet Um Ali Charity for Voluntary and Charitable Work - (Non for Profit Organization) (the "Charity"), which comprise the statement of assets and liabilities as at 31 December 2020 and the statement of revenues and expenses, statement of accumulated surplus and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements of the Charity as at 31 December 2020 and for the year then ended are prepared, in all material respects, in accordance with the basis of accounting and accounting policies described in note (2).

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards, are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Charity in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Jordan, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of a Matter – Accounting Policies

We draw attention to note (2) to the financial statements, which describes the basis of accounting and accounting policies used in the preparation of the financial statements. Our report is intended solely for management purposes and should not be used for other purposes or by other parties. Our opinion is not modified in respect of this matter.



Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation of the financial statements in accordance with the basis of accounting and accounting policies described in note (2), and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Charity's or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Charity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Charity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.



- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However future events or conditions may cause the Charity to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

The Charity maintains proper books of accounts, which are in agreement with the financial statements.

Amman- Jordan
15 June 2021

Ernst + Young

TKIYET UM ALI CHARITY FOR VOLUNTARY AND CHARITABLE WORK (NON-FOR-PROFIT ORGANIZATION)
STATEMENT OF ASSETS AND LIABILITIES
AS AT 31 DECEMBER 2020

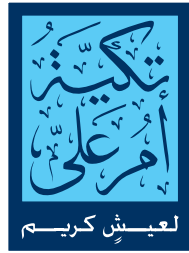
	<u>Notes</u>	<u>2020</u> JD	<u>2019</u> JD
<u>Assets</u>			
Non-Current Assets -			
Property and equipment	3	1,546,516	1,873,328
Current Assets-			
Inventory	4	1,483,918	3,160,486
Receivables and other current assets	5	115,044	158,105
Cash on hand and at banks	6	4,208,824	5,104,734
		5,807,786	8,423,325
Total Assets		7,354,302	10,296,653
<u>Accumulated Surplus and Liabilities</u>			
Accumulated surplus		1,801,014	1,804,024
Liabilities -			
Payables and other current liabilities	7	1,576,517	3,499,858
Amounts received in advance for end of hunger project	8	3,976,771	4,992,771
Total Liabilities		5,553,288	8,492,629
Total Accumulated Surplus and Liabilities		7,354,302	10,296,653

The attached notes from 1 to 15 form part of these financial statements

**TKIYET UM ALI CHARITY FOR VOLUNTARY AND CHARITABLE WORK (NON-FOR-PROFIT ORGANIZATION)
STATEMENT OF REVENUES AND EXPENSES
FOR THE YEAR ENDED 31 DECEMBER 2020**

	Notes	2020 JD	2019 JD
REVENUES-			
Donations	9	14,981,456	19,419,375
Management agreement revenue		10,000	10,000
Murabaha revenue		55,342	66,788
Gain from sale of property and equipment		1,877	14,120
Other income		94,477	-
		<u>15,143,152</u>	<u>19,510,283</u>
EXPENSES -			
Cost of food, meals and projects	10	(10,748,955)	(14,807,114)
Administrative expenses	11	(1,840,674)	(1,880,342)
Operating expenses	12	(2,556,533)	(2,812,828)
		<u>(15,146,162)</u>	<u>(19,500,284)</u>
(DEFICIT) SURPLUS FOR THE YEAR		<u>(3,010)</u>	<u>9,999</u>

The attached notes from 1 to 15 form part of these financial statements



TKIYET UM ALI
FOOD FOR LIFE

HIGHLIGHTS OF THE YEAR

ANNUAL REPORT
2020



Himmit Watan Fund

صندوق همة وطن



Ministry of Planning and International Cooperation

وزارة التخطيط والتعاون الدولي



Islamic International Arab Bank



البنك العربي الإسلامي الدولي



Jordan Ice & Aerated Water Co. Ltd (PepsiCo)



شركة الثلج والصودا والكازور الأردنية



Siniora Food Industries Company



شركة سنيورة للصناعات الغذائية



Zain Jordan



الشركة الأردنية لخدمات الهواتف المتنقلة (زين)



Housing Bank for Trade & Finance



بنك الإسكان للتجارة والتمويل



Arab Bank



البنك العربي



Jordan Telecom Group (Orange)

مجموعة الاتصالات الأردنية (أورانج)



Hikma Pharmaceuticals

أدوية الحكمة



Nunhems Netherlands BV CO

شركة نونهيمز هولندا بي في



AlCazar Energy

شركة الكازار



Aqaba Container Terminal - ACT



ميناء حاويات العقبة



Provimi Jordan – Cargill



شركة بروفيمي الأردن لصناعة مركبات الأعلاف



The Land



الأرض الدولية للاستثمار والتطوير



Giant Industrial Group



مجموعة العملاق الصناعية



Estarta Solutions



إي ستارتا للحلول



Nabih Nabulsi Drug Stores



شركة مستودع أدوية نبيه النابلسي



Bank Al Etihad



بنك الاتحاد



Arab Jordan Investment Bank



بنك الإستثمار العربي الأردني (AJIB)



Jordanian Egypt Fajr for Natural Gas Transmutation and Supply



شركة فجر الأردنية المصرية لنقل وتوريد الغاز الطبيعي



Henkel-Jordan



شركة هنكل الأردن



Kingdom for Energy Investments



شركة المملكة لاستثمارات الطاقة



Capital Bank



كابيتال بنك



Bank of Jordan



بنك الأردن



Jordan Kuwait Bank



البنك الأردني الكويتي



Jordan Islamic Bank



البنك الإسلامي الأردني



Societe General Bank of Jordan (SGBJ)



بنك سوسيته جنرال الأردن



Ernst & Young (EY)



شركة إرنست و يونغ



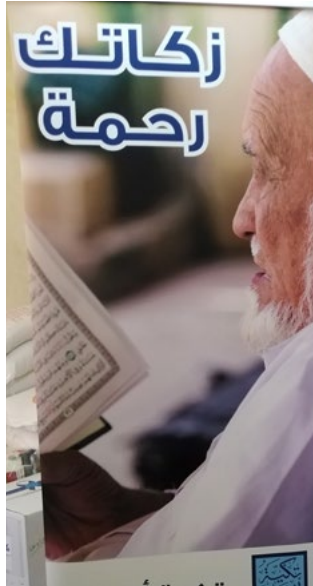
BLOM Bank - Jordan



بنك لبنان والمهجر



KEMAPCO Arab Fertilizers and Chemicals Industries



شركة صناعات الأسمدة والكيماويات العربية (كيمابكو)



Stockholm for Real Estate Development Company

شركة ستوكهولم للتطوير العقاري



Strategic Planners



ستراتيجيك بلانرز



Imseeh Jewelry



مجوهرات إمسح



Petra Trading & Investment



شركة بترا للاستثمار والتجارة



Abu Odeh Bros.CO



شركة أبو عودة إخوان



Arab Center for Engineering Studies ACES



المركز العربي للدراسات الهندسية



Pizza Qaisar



شركة مطاعم بيتزا القيصر



Zakat House - Kuwait



بيت الزكاة الكويتي



MS Pharma



إم إس فارما



Connect JO



Paces Charity



مؤسسة خطوات



World Food Programme



برنامج الأغذية العالمي



The Austrian Embassy - Jordan



السفارة النمساوية – الأردن



UNICEF - Jordan

اليونيسيف - الأردن



RMHC Jordan



جمعية كلنا الخير الأردنية



Haya Cultural Centre



مركز هيا الثقافي



Embassy of Ireland - Jordan



السفارة الإيرلندية - الأردن

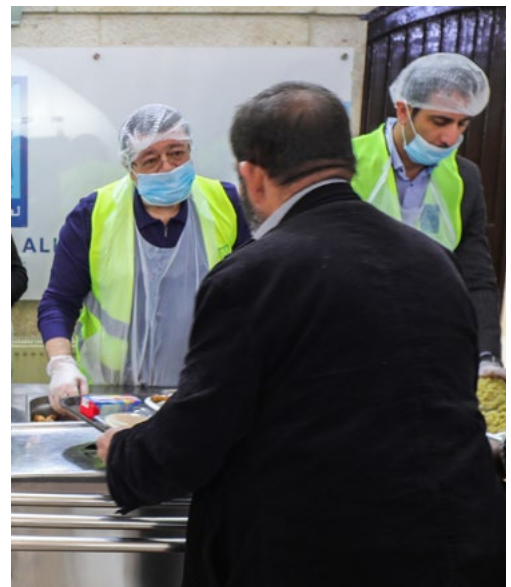


International Islamic Charity Organization

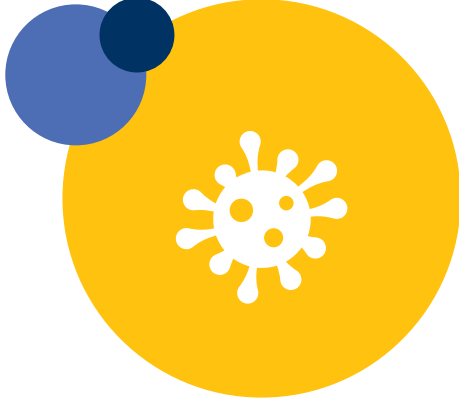
الهيئة الخيرية الإسلامية العالمية



Islamic Education College Alumni



نادي خريجي الكلية العلمية الإسلامية



تكية أم علي خلال أزمة كوفيد-19 TKIYET UM ALI DURING THE COVID-19 PANDEMIC



