



TKIYET UM ALI  
FOOD FOR LIFE



# TKIYET UM ALI ANNUAL REPORT 2018





His Majesty  
King Abdullah II Ibn Al Hussein

# Table of Contents

<b>5</b>	Foreward by HRH Princess Haya Bint Al Hussein
<b>6</b>	Board of Directors
<b>7</b>	Organisational Structure
<b>8</b>	Remembering Nasif
<b>10</b>	About Tkiyet Um Ali
<b>12</b>	Vision, Mission and Priorities
<b>16</b>	Governance
<b>18</b>	Tkiyet Um Ali during the Past 15 Years
<b>20</b>	Endorsement Process
<b>22</b>	Tkiyet Um Ali Across the Kingdom's 12 Governorates
<b>26</b>	Feeding Programmes
<b>34</b>	Seasonal Campaigns
<b>36</b>	Volunteering Programmes
<b>44</b>	Events
<b>50</b>	Donation Tools
<b>56</b>	Donation Schemes
<b>60</b>	Partnerships
<b>66</b>	Stories We Take Pride in
<b>69</b>	Growth Rates
<b>75</b>	2018 Financial Report



HRH Princess Haya Bint Al Hussein



This year's annual report is about reflecting upon the journey of Tkiyet Um Ali, as 2018 marks an important milestone – the passing of 15 years since its establishment in 2003. Throughout these years, our organisation has evolved significantly and it has continued to be guided by our founding belief that no one deserves to go hungry.

Tkiyet Um Ali has come a very long way. It has been able to establish itself as a leading organisation in the field of eradicating food poverty in Jordan, and it has also positioned itself as a model initiative in the Arab world.

Over the years, Tkiyet Um Ali has distributed 1,200,000 food parcels to families across the Kingdom, served 2,000,000 daily hot meals, and 190,000 Udhiyah sacrifices were performed. These are a few noteworthy accomplishments which deserve some reflection and recognition.

Today, we are not only celebrating our 15th year anniversary, but we are also celebrating thousands of success stories. Stories about making a difference in the lives of thousands of people.

Following in my beloved parents' footsteps, Their Majesties the late King Hussein and Queen Alia, Tkiyet Um Ali in 2018 has entered into a new collaboration with Dar Abu Abdullah, which was established to honour the legacy of my father His Majesty the late King Hussein with the aim of helping unprivileged Jordanian citizens from Tkiyet Um Ali's beneficiary families, and preparing young adults for the labour market by equipping them with the necessary employment skills. This strategic partnership is full of promise and both Tkiyet Um Ali and Dar Abu Abdullah will work together to support Jordan's efforts in ending hunger and poverty.

Tkiyet Um Ali has received generous contributions from our committed corporate and individual partners, and on behalf of the members of the Board of Directors, I would like to express our sincere gratitude to each and every one of our partners, whose valuable contributions make an impact and are truly appreciated.

I am personally very grateful for the continuing commitment of the esteemed members of our Board of Directors, and the staff, for their active involvement in the growth of our organisation.

We are also appreciative of the support of our 40,886 dedicated volunteers who have committed more than 170,000 hours of their time throughout the past 15 years and who certainly deserve our thanks, as they are an essential element to the success of the different aspects of our daily operations.

With the knowledge that success is only possible with the contributions of the great many people and entities aforementioned, we look forward to the challenges that 2019 will bring as we carry on with our mission of supporting our people to guarantee the people of Jordan a life of dignity, and as we gradually begin to increase the number of households supported by Tkiyet Um Ali, reaching a newly set target of 40,000.

**Haya Bint Al Hussein**  
Chairperson of the Board of Directors

# Board of Directors and General Assembly

## Members of the Board

Her Royal Highness Princess Haya Bint Al Hussein is the Chairperson of Tkiyet Um Ali's (TUA) Board of Directors, which is responsible for monitoring and supporting the activities of the organisation and directing it towards achieving its goals and implementing the vision of Her Late Majesty Queen Alia Al Hussein.

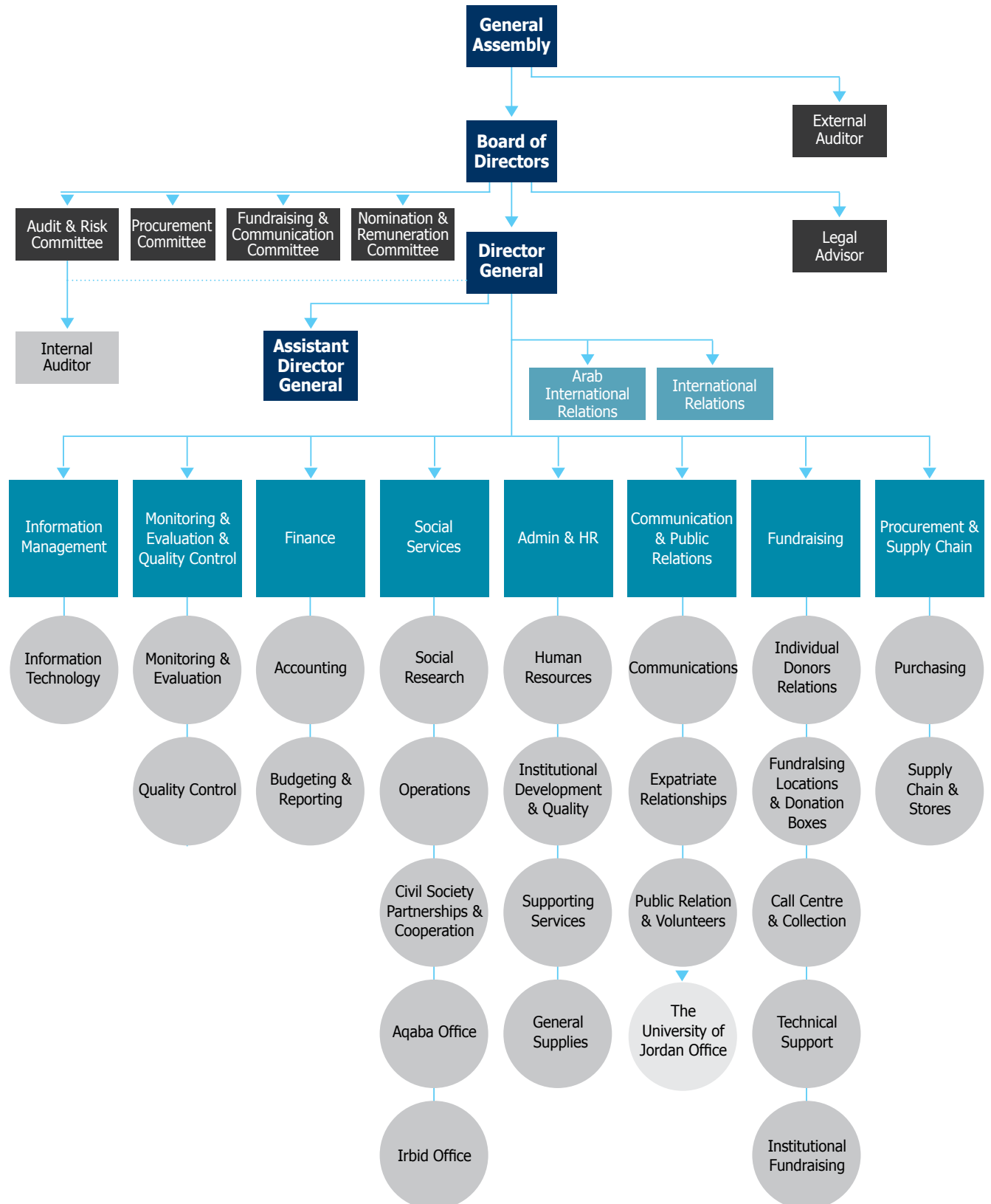
### Board of Directors

- **H.E. Taher Nashat Masri**  
First Vice Chairman
- **Mr. Ala' Khalifeh**  
Second Vice Chairman
- **H.E. Dr. Abdullah Toukan**  
Board Member
- **H.E. Ali King Shukri**  
Board Member
- **Mr. Laith Al Qasem**  
Board Member - Treasurer
- **Mr. Nasif Khoury**  
Board Member-Secretary
- **Mr. Khaled Zakaria**  
Board Member

### General Assembly

- |                              |                                  |                              |
|------------------------------|----------------------------------|------------------------------|
| • H.E. Dr. Fayez Al-Tarawneh | • Mr. Ghassan Boundakji          | • Mr. Sa'ad Aldeen Alzumaili |
| • H.E. Mr. Zeid Goussous     | • Mr. Nidal Eses                 | • Mr. AlMuthanna Nabulsi     |
| • H.E Mr. Ayman Hatahet      | • Mr. " Saif Al-Eslam " AlSharif | • Mr. Yassin Talhouni        |
| • H.E Mrs. Suhair Al-Ali     | • Mrs. Maha ElAsir               | • Mr. Tareq Al-Ansari        |
| • Mr. "Shadi Ramzi" Majali   | • Mr. Nader Horani               |                              |
| • Mr. Yousef Madi            | • Mr. Tareq Abu-Lughod           | Director General             |
| • Mrs. Rania Omeish          | • Mr. Othman Bdeir               | <b>Samer Balkar</b>          |

# Organisational Structure



# Remembering Nasif...



Earlier this year, we were deeply saddened as we lost a beautiful soul that has impacted the lives of countless people.

During the time he spent serving others as a founding Board Member at Tkiyet Um Ali, Nasif was an inspiration to all of us. He taught us values of generosity, kindness, tolerance towards one another and working together as a team.

We will always remember Nasif as a brother who supported and loved everyone around him, a loving man who went through life helping others and making his beloved Jordan a better place.

**You will always be in our thoughts and prayers.**





# About Tkiyet Um Ali



**TKIYET UM ALI**  
FOOD FOR LIFE

With a clear mission to eradicate food poverty across the Kingdom and provide a decent living for unprivileged families, Tkiyet Um Ali was founded in 2003 by her Royal Highness Princess Haya Bint Al Hussein to become the first non-governmental organisation of its kind in the Arab world, by providing sustainable food parcels to underprivileged households throughout the Kingdom on a monthly basis and serving hot meals to the underprivileged at its headquarters on a daily basis.

Throughout its 15 year journey, TUA launched several sustainable food aid programmes, and distributed more than 1,200,000 monthly food parcels to the families living in extreme poverty in the Kingdom's 12 governorates through the Sustainable Food Aid Programme, and served more than 2,000,000 hot meals to people in need as part of the Wayfarer Programme.

During 2018, Tkiyet Um Ali reached out to more families and was able to increase its reach to more than 95% of families living in extreme poverty. Through its Sustainable Food Aid Programme, TUA embarked on delivering monthly food parcels to 30,000 endorsed families, with each parcel containing 24 essential food items enough to suffice a family's nutritional needs for a whole month.

Additionally and at TUA's headquarters located in the heart of Jordan's capital, Amman, the Wayfarer Programme ensures the provision of up to 400 meals to wayfarers on a daily basis, with each meal covering 60% of an individual's daily nutritional needs.

In 2018, through its Mawae'd Al Rahman programme, TUA served more than 114,000 Iftar meals at its headquarters in Al-Mahatta, Amman, in addition to other locations across Jordan, as well as the holy sites of Al-Aqsa and Al-Ibrahimi mosques.

During Eid Al Adha, TUA performed more than 22,927 Udhiyah in Australia on behalf of its donors with the presence of a mufti from the Jordanian General Iftaa Department in accordance with the Islamic Sharia law. The Adahi meat shares were distributed to the endorsed families as part of the Sustainable Food Aid Programme throughout the year. Additionally more than 8,000 underprivileged families in the West Bank and Gaza Strip in Palestine, received part of the Adahi under this programme.

1,200,000

Food parcels distributed since 2003

2,000,000

Lunch meals served since 2003

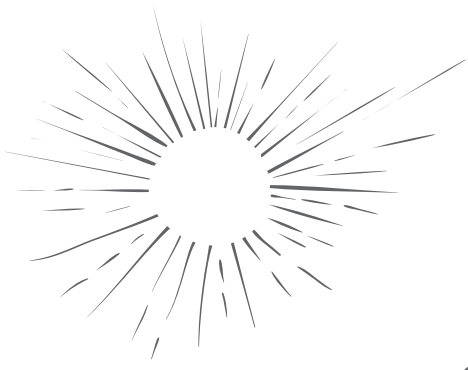
95%

of families living in extreme poverty are  
endorsed by Tkiyet Um Ali

190,000

Udhiyah performed since 2003





## Vision

Towards a hunger-free Jordan

## Mission

A humanitarian organisation eradicating hunger and malnutrition by delivering donor support to citizens who live in extreme poverty through sustainable, healthy food programmes and in accordance to scientific methodologies and Islamic Sharia' implemented effectively by good governance, which ensure transparency and accountability. In addition to building local, regional and international partnerships to coordinate efforts in this field and raise awareness about hunger for an active society and food for life.









# Values

- We believe in our responsibility towards the community, and in our services being a right for every underprivileged citizen.
- We work with flexibility and team spirit to achieve our vision of eradicating hunger.
- We respect others and believe in equality among all, and in diversity being the foundation of the organisation's strength.
- We work with responsibility and institutional accountability.
- We are committed to candid and transparent practices.
- We believe that creativity is our strength and excellence is our aim.

# The Strategic Priorities

- Enhance TUA's contribution to eradicating hunger in Jordan.
- Improve TUA's capabilities and services.
- Enhance sustainability.
- Enhance social responsibility.



# ISO Certificate

Constructed by its robust management and team of dedicated professionals, for the past 15 years Tkiyet Um Ali has been applying the best standards to serve beneficiary families. Subsequently and upon matching international standards and requirements, TUA received two ISO certificates; 9001:2005 and 22000:2005 by TÜV, the International Austrian Board specialized in vetting the standards and accreditations of the ISO. TUA obtained the certificates by guaranteeing optimum services to endorsed families through TUA's programmes: "Wayfarer Programme" and The Sustainable Food Aid Programme, in addition to the professional follow up and internal administrative processes, going through the mechanism of services offered to beneficiaries, and maintaining food safety and quality standards.



# Governance

Governance is a system that aims at enhancing an institution's performance, raising its competitiveness, improving its capability to face threats as well as strengthen its credibility and its partners' confidence.

In 2018, TUA succeeded in developing governance tools that are used in its work procedures, capable to adjust tasks and develop a succession plan. The institution's governance; which consists of the General Assembly, the Board of Directors and the executive management, makes sure to apply the governance systems in conformity with the governing and regulatory bodies in Jordan.

## Governance in TUA is based on:



### Controls

Tkiyet Um Ali's Board of Directors role is to supervise the organisation's management team and staff who serve the beneficiaries and facilitate the donors' and volunteers' contributions to benefit the community in the best way possible.

The Board of Directors coordinated with specialists to issue the Board Charter that reflects the structure, responsibilities and tasks of the Board. The document also sets the overall framework to Board members' evaluation, which has been monitored every year to sustain the work flow compliance with set regulations and instructions.

In addition to affirming that public policies and goals are achieved, The Board of Directors also sets, examines and evaluates the strategic plan, and certifying the efficiency of the organization's internal audit and risk management systems, as well as ensuring that the annual report is published in time so that it can be approved by the General Assembly.



### Internal and External Audit

The Audit and Risk Committee Charter was approved and implemented, as the document defines the structure, tasks, and responsibilities of the Audit Committee within the Board of Directors, and due to the importance of auditing reports' results, they go through several stages to be prepared. The first stage includes an internal audit team who are reporting to the Audit and Risk Committee to ensure the conformity of the procedures and financial reports with the applied regulations of the organisation, by preparing periodic reviews designed to assess high, medium, and low risks, and accordingly apply corrective actions and suggest their recommendations to the Executive Management to avoid risk occurrences.

The compliance unit of the Director-General also monitors the uniformity of laws and regulations are being applied by TUA's departments, to assure the workflow in accordance with the associations' law issued by the Ministry of Social Development.

Furthermore, The General Assembly appointed an external auditing firm (Ernst & Young) to conduct an audit on TUA's annual consolidated financial statements, and issue an independent financial statement to be approved on the previous financial year.





## Transparency & Disclosure

Tkiyet Um Ali values the full and clear disclosure of its operative information and financial statements. The Audit and Risk Committee reviews the financial statements that include the auditor's report and balance sheet. After the approval of those statements and report, TUA publishes its annual report on its website and distributes it to its partners and stakeholders. TUA ensures to be accurately disclosed and available to everyone at the same time.



## Efficiency

Reflecting its keenness on achieving high efficiency in all its processes, Tkiyet Um Ali regularly evaluates its employees and assesses the organisational structure and assign clear job descriptions for all the staff. Also, TUA follows its policies and procedures which are regularly reviewed. Such procedures are regularly evaluated and updated in accordance with the work requirements.

All of TUA's policies are aimed at protecting its employees, partners, and beneficiaries, these policies include; a code of ethics, non-discrimination, disclosure, and innovation and creativity, in addition to other policies.

TUA's adherence to high governance plays a huge role in boosting its credibility and transparency, and helps achieve its objectives, ensures the implementation of its strategy as to achieve long term continuity and sustainability.

# Tkiyet Um Ali during the Past 15 Years



**Tkiyet Um Ali** was established by her Royal Highness Princess Haya Bint Al Hussein, following the steps of her mother the late Queen Alia Al Hussein, in addition to the construction work completion, and kicking off its operations towards achieving a hunger-free Jordan.



**Commencement** of TUA's operations to assess the conditions of families across the kingdom and its governorates, and distributing 3,034 monthly food parcels to families living in extreme poverty.

**TUA** launched its daily feeding programme, "Wayfarer", providing 29,400 hot meals to passersby throughout the year.



**The launch** of the Family Sponsorships Programme that allows donors to support families in need.

**The establishment** of two non-profit companies, "Mediaf Catering" and "Mashaweer Delivery" to provide job opportunities to individuals from TUA endorsed families.

**The total** number of endorsed families reached 1,500



**The total** number of endorsed families reached 2,000.



**TUA** launched Takaya Al Khair market. The beneficiaries received the food parcel commodities in the market using a magnetic card which was charged with the set of all the monthly food items available in the food parcel.

**The total** number of endorsed families reached 3,800.



**The total** number of endorsed families reached 4,500.



**Launch** of the first of the "Eradicating Hunger" project which aimed to reach as many families living in extreme poverty as possible in the Kingdom.

**The total** number of endorsed families reached 18,300.



**Tkiyet Um Ali** was awarded the Seal of Excellence Category in the King Abdullah II Award for Excellence in Business Associations Sector and not for Profit Organisations where it was the only organisation to receive the award.



**TUA** launched the second phase of the "Eradicating Hunger" project with a generous donation from Her Royal Highness Princess Haya Bint Al Hussein, Sheikha Al-Jalila Bint Mohammed Bin Rashid Al Maktoum and Sheikh Zayed Bin Mohammed Bin Rashid Al Maktoum, in an aim to reach 30,000 families living in extreme poverty in all the kingdom's districts and governorates.



**Launch** of a strategic partnership with Dar Abu Abdallah; a sister charity organisation which aims to empower and enable individuals through three special programmes.

**TUA** received two ISO certificates; 9001:2005 and 22000:2005 by TUV, the International Austrian Board specialized in vetting the standards and accreditations of the ISO



# Endorsement Process

Since 2003, TUA has been thriving to fulfill its goal in supporting families living in extreme poverty, ensuring a decent life to endorsed families by serving daily food essentials. Whereby families apply to be part of TUA's beneficiaries list, and undergo a series of rigorous office assessments and field visits to ensure compatibility within TUA's endorsement criteria to ensure inclusion of families in need.

Office assessments in TUA include verifying the applications through an electronic link. To guarantee the accuracy of all information submitted by the applicants, TUA has partnered with several governmental institutions, such as the electronic window of the National Aid Fund, Social Security Services and the Department of Land and Survey.

Following office assessments, TUA conducts field visits to the applicants' residences to study and verify the applications in order to match TUA's standards and criteria.

Through the past 15 years, TUA continued to provide a sustainable food aid to the beneficiary families who are endorsed in the Sustainable Food Aid Programme through implementing transparent procedures in both office and field assessments..

## Household Endorsement Standards:

1. Households with a net monthly income of 20 JOD or less per capita.
2. Households that don't have any kind of real estate. (or real estate within specific criteria.)
3. Households that don't have male members over 18 years old who are able to work and are not working unless they are receiving their education.

\* Households that meet TUA's criteria generally comprise children, orphans, elderly, and people with special needs, individuals suffering from incurable or chronic diseases, divorcees and widows.







# Tkiyet Um Ali Across the Kingdom's 12 Governorates

## Amman

Amman is the capital of the Kingdom and is part of the Kingdom's central region.

Tkiyet Um Ali delivers sustainable food aid to 7,893 families living in extreme poverty in Amman, where the number of kids in those families reached 20,202.

“ **For 8 years now, the parcel has lifted a tremendous burden off our shoulders** ”



## Zarqa

Zarqa governorate is located in the east of the Hashemite Kingdom of Jordan, and is 45 Kilometers away from the capital governorate.

Tkiyet Um Ali supports 5,024 families in need in Zarqa by delivering monthly food parcels throughout the year. Women account for 4,940 of the endorsed families.

“ **I don't have electricity or a house, but TUA's parcel secured my food** ”



## Al Balqa'a

Al Balqa'a is located in the western part of the Kingdom. The governorate includes five districts, including Qasbat Al-Salt district.

Tkiyet Um Ali reaches out to all five districts of Al Balqa'a governorate, where 706 elderly account within the 2,623 beneficiary families.

“ **Thanks to Tkiyet Um Ali, We are doing much better. Thank God** ”





Tkiyet Um Ali is currently delivering sustainable food aid to 30,000 families living in extreme poverty in all Kingdom's governorates, by delivering monthly food parcels that meet family's nutritional needs and sufficient to consistently prepare three meals a day throughout the month.

## Madaba

Madaba governorate is 35 Kilometers south of Amman. The number of endorsed families' individuals endorsed by Tkiyet Um Ali on a monthly basis and throughout the year in Madaba is 3,214.

“ **The food parcel provides me with everything I need, my favourites are the spaghetti, the rice, and the sugar** ”



## Irbid

The number of endorsed families which are headed by females is 1,392 out of 5,036 in Irbid who receive food parcels that suffice their nutritional needs.

“ **I was endorsed by Tkiyet Um Ali four years ago, the parcel helped me get through this hard life. Thank God** ”



## Jarash

Jarash consists of 4 districts, and the city of Jerash is the centre of the governorate, Tkiyet Um Ali supports 1,713 families in its Sustainable Food Aid Programme. The number of women above the age of 18 is 1,955 in these families.

“ **The parcel is what keeps us going** ”



## Ajloun

Tkiyet Um Ali reaches Ajloun governorate in Arjan, Al-Sakhra, Kasabet Ajloun and Kofranja districts and delivers monthly food parcels to beneficiary families.

Tkiyet Um Ali supports 741 families who consist of 2,463 individuals in Ajloun.



“ **Not having food on my table is not an issue that keeps me up at night anymore.** ”

## Mafraq

Mafraq Governorate is located in the north-west region of the Kingdom.

The number of children and women benefiting from the Sustainable Food Aid programme accounts to 5,445 beneficiaries in Mafraq.



“ **My children like the tea biscuit and they take it to school with them.** ”

## Karak

Karak is located in the south region of the Kingdom and consists of 10 districts.

TUA reaches out to 363 elderlies in Karak.



“ **The food parcel is enough for me and my kids, I don't have to buy any food from the grocery store anymore. the parcel is more than enough for me.** ”

## Tafilah

Tkiyet Um Ali reaches out to 1,533 beneficiaries in Tafilah governorate in its three districts.

“ **I only use what's inside the food parcels to prepare all my meals. It's enough for the whole month.** ”



## Ma'an

Tkiyet Um Ali supports families living in extreme poverty in Ma'an governorate, as it reaches out to 2,401 beneficiaries on a monthly basis.

“ **Tkiyet Um Ali is the reason I don't collect scrap metal anymore.** ”



## Aqaba

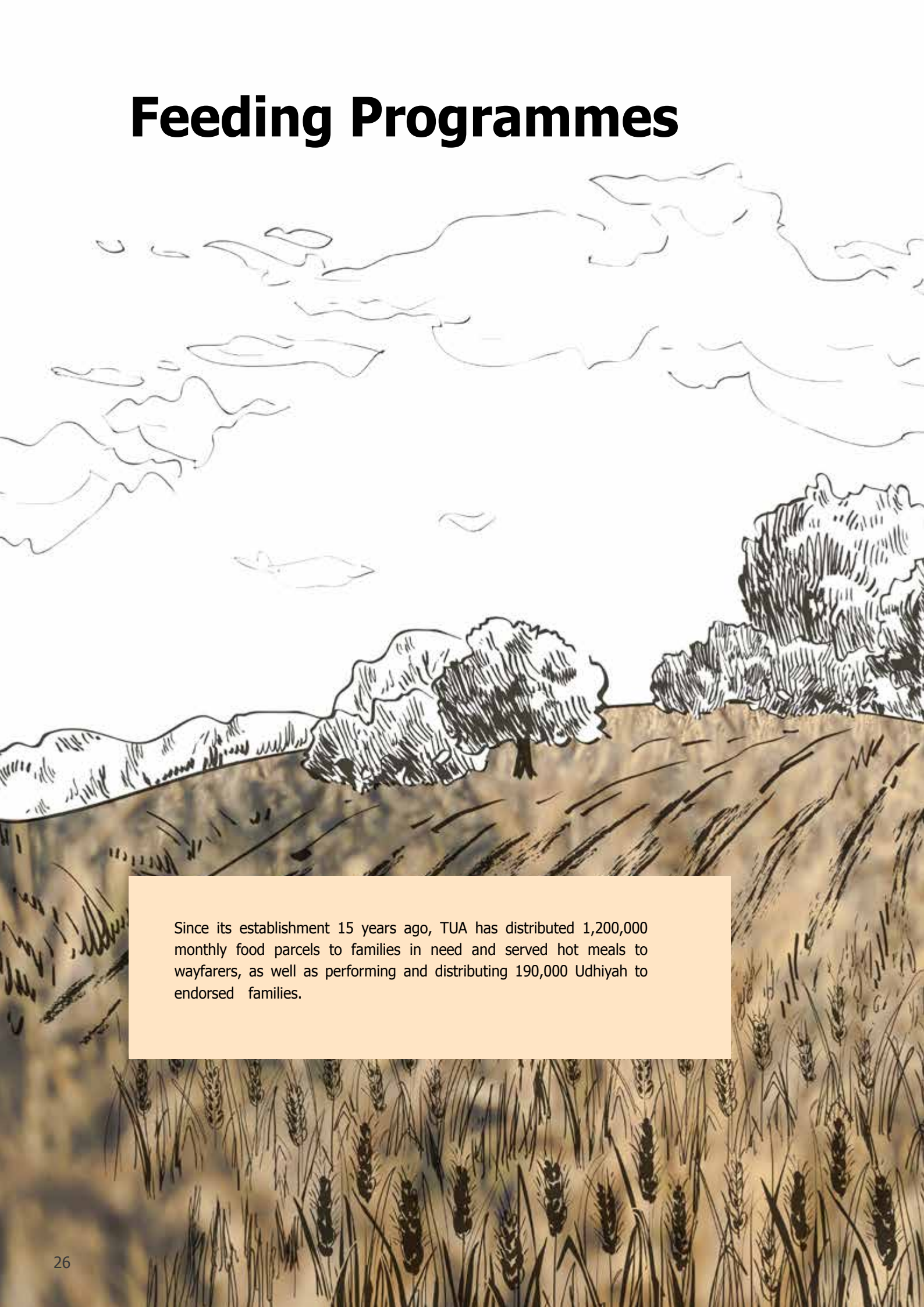
2,736 is the total number of endorsed individuals who receive food parcels as part of the Sustainable Food Aid Programme in Aqaba.

“ **I don't have to borrow food from the market anymore.** ”





# Feeding Programmes



Since its establishment 15 years ago, TUA has distributed 1,200,000 monthly food parcels to families in need and served hot meals to wayfarers, as well as performing and distributing 190,000 Udhiyah to endorsed families.



1,200,000

Distributed during the  
past 15 years







## The Sustainable Food Aid Programme (Monthly Food Parcels)

As part of the programme, TUA managed to supply 30,000 families in need with their nutritional needs all around Jordan throughout 2018.

Undergoing a series of rigorous office assessments and field visits, the Sustainable Food Aid Programme provides a monthly parcel that contains 24 food items.

With its monthly food parcels TUA reached in 2018 around 160,000 individuals from 30,000 endorsed families whom members are either incapable of work, children, orphans, elderly or suffering from chronic or incurable diseases.







## Wayfarer Programme (Daily Hot Meals)

**In 2018 TUA served 82,936 wayfarers with lunch meals through the Wayfarer Programme.**

TUA provides daily hot lunch meals to almost 400 wayfarers at its headquarters, each meal covers 60% of the daily caloric needs that an adult requires.







## Mawae'd Al Rahman Programme

**During the Holy month of Ramadan in 2018, TUA served 114,000 fasters at its headquarters.**

TUA serves Iftar meals to the underprivileged fasters at its headquarters in Al-Mahatta, Amman, during the holy month of Ramadan. More than 2,000 Iftar meals were served daily. In cooperation with TUA's partner associations, Mawae'd Al Rahman were held across the Kingdom. Moreover, TUA partnered with the Public Security Department (Highway Petrol Department) to provide the fasting travellers on the Kingdom's highways with Iftar meals.





## Adahi Programme

**22,297 Udhiyah were performed on behalf of TUA's donors.**

**67,937 families benefited from Adahi meat during 2018.**

In the presence of a Mufti from the Jordanian General Iftaa' Department and in conformity with Islamic Sharia law, TUA performs Adahi in Australia on behalf of its donors. Subsequently, Adahi meat undergo a deep freezing process to be shipped and stored in TUA's refrigerated warehouses in Jordan and accordingly distributed to endorsed families later. TUA also performs Adahi at the Greater Amman Municipality's Slaughterhouse to deliver the meat shares to endorsed families during Adha Eid across the Kingdom.



## Provision of Adahi Meat in Palestine

In coordination with the Jordan Hashemite Charity Organization, UNRWA and charitable associations in Palestine, TUA was able to distribute Adahi meat that has been performed in 2017 to 9,993 families in need in the West Bank and Gaza Strip.







# Seasonal Campaigns

In a bid to spread awareness about its Sustainable Food Aid Programme, Tkiyet Um Ali launched various seasonal campaigns throughout 2018, kicking off with the Awareness campaign to be followed with Ramadan and Adha campaigns, in addition to the World Food Day and Back to School campaigns.

## Awareness Campaign

TUA strikes its annual campaign once again for 2018 with the slogan "Not Just in Amman, Tkiyet Um Ali Reaches 12 Governorates", TUA attempted to excite the audience by the teaser slogan "Not only Amman" to unveil later that TUA reaches 12 governorates every month throughout the year. The campaign aimed to shed light and assure that TUA reaches out to all governorates across the Kingdom to provide sustainable food aid to 30,000 endorsed families with monthly food parcels which contain 24 food items that fulfill a family's nutritional needs throughout the month.





## World Food Day Campaign

Planned to increase people's mindfulness of food poverty, October 16th of every year is commemorated as "World Food Day", and in realization of the true essence of this day, TUA launched the "Let's Take Our Hats Off" campaign to highlight its efforts in Jordanian communities in combating food poverty. In this campaign, TUA shared success stories of some individuals from the endorsed families who were able to overcome life's hardships, accompanied with hats to some media presenters and social media influencers across Jordan. And as a sign of encouragement and support to the story tellers, they all took their hats off.



## Back to School Campaign

TUA launched its Back to School campaign in an aim to raise awareness about undernourished children and highlight how food poverty affects the students' academic performance. The campaign also points out the importance of supporting families who can't afford breakfast for their children on school days.

Children comprise 60% of TUA's endorsed individuals.





# Volunteering Programmes

Stemming from TUA's belief in the importance of spreading awareness about food poverty and to enhance social solidarity that plays an instrumental and influential part in achieving TUA's goals that evolved since its launch 15 years ago, TUA welcomes dedicated volunteers striving to help from all over the Kingdom.

Throughout the past 15 years, TUA welcomed more than 40,886 volunteers from the various sectors and age groups. And as the number of volunteers increased, TUA increased the volunteering programmes, with a current total of 12 volunteering programmes focusing on supporting the community in general and TUA's endorsed families in specific, preserving human dignity.







## Shouf Bi Ainak Programme

The programme aims at introducing volunteers to TUA's operations by visiting the warehouses in Al Qastal and packing food parcels, delivering them to endorsed families in the Kingdom's 89 districts and sub-districts. The programme is set specifically on the third Saturday of each month throughout the year, allowing employees to join and volunteer on their day off.



260  
Volunteers

## Wayfarer Programme

TUA welcomes more than 400 passers-by on a daily basis at its headquarter located in Al-Mahatta. In this programme, volunteers serve hot meals to passers-by during the week from Sunday to Thursday between 12:30 PM - 2:30 PM.



2,636  
Volunteers

## The Food Parcel Packaging Programme

In this programme, volunteers visit TUA's warehouses in Al Qastal and pack food parcels with 24 food items, to be distributed later to beneficiary families across the Kingdom's governorates.



4,133  
Volunteers



## The Field Visits Programme

Volunteers conduct field visits by accompanying TUA's social research department, to assess the families' endorsement applications.

295

Volunteers





1,493  
Volunteers



## The Food Parcel Distribution Programme

This programme is held in a different governorate of the Kingdom's 12 governorates each time; where the volunteers participate in distributing the packaged food parcels to beneficiary families in cooperation with one of TUA's partner CBOs.



210  
Volunteers



## The Garden Planting Programme

Volunteers participate in planting gardens in remote and less fortunate areas, and schools close to endorsed families' homes, aiming for environmental development and adding a sweet touch of life to those areas.





342  
Volunteers



## The Storytelling Programme

Aiming to raise awareness about the importance of reading at an early age, and in line with TUA's focus to inspire the children of the beneficiary families and children in particular, volunteers read stories to children of TUA's underprivileged families in remote areas.



314  
Volunteers



## The Home Renovation Programme

In this programme, volunteers take part of renovating TUA's endorsed families' homes, by painting and renovating the uninhabitable homes in different governorates across the Kingdom.





307

Volunteers

## The Senior Companion Programme

Volunteers visit the elderly from TUA's endorsed families, trying to ease their loneliness by communicating with them and seeking to bring joy into their hearts.

## Teaching Children to Draw Programme

Through this programme, volunteers help develop children of endorsed families' drawing skills, by expanding their imagination and expressing themselves onto paper, allowing that space to unleash their creativity.



238  
Volunteers

## The Office Work Programme

In this programme, volunteers are introduced to processes and mechanisms of various departments and sections by participating in some of TUA's daily activities.



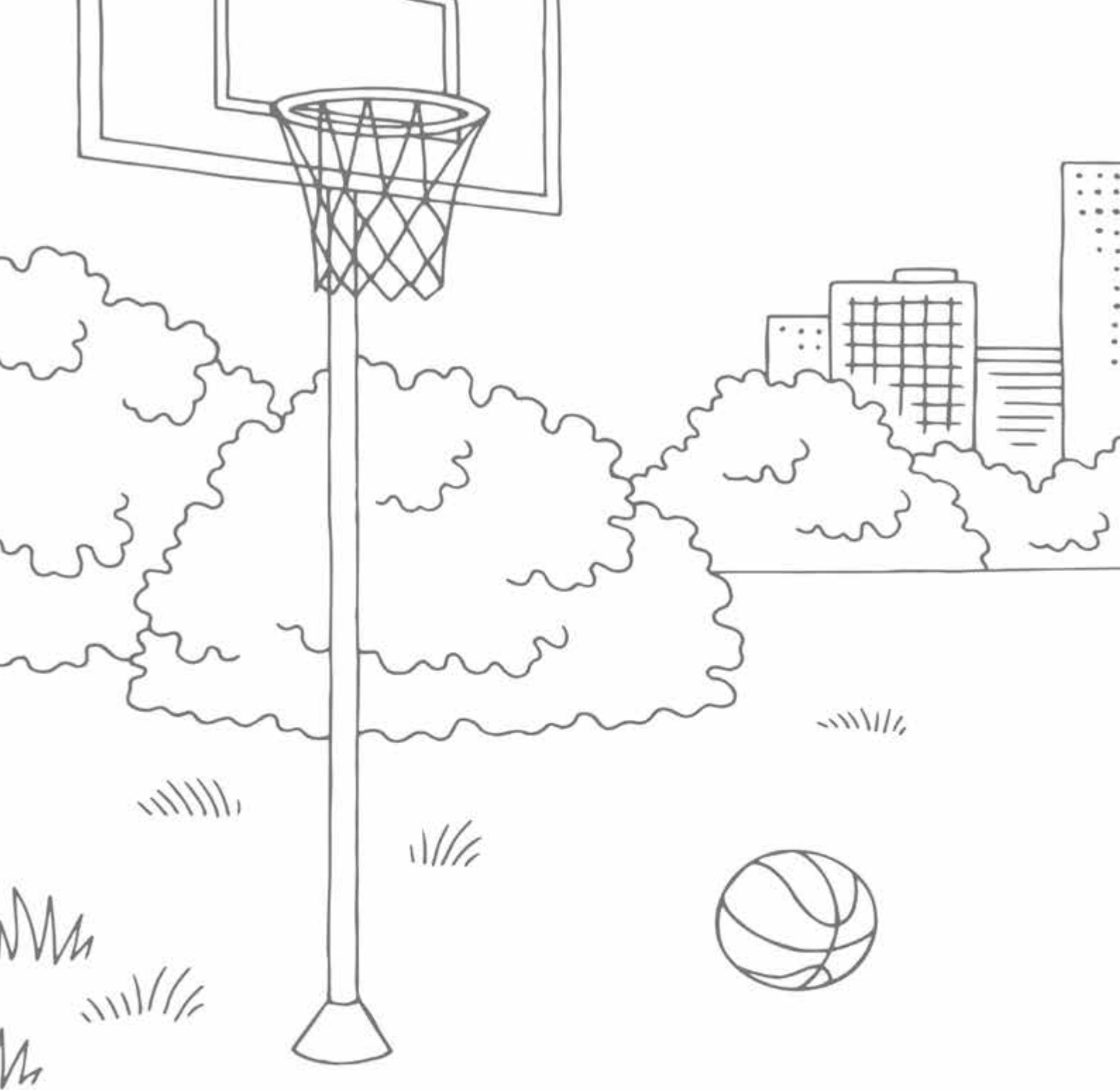
421  
Volunteers

## The Mawa'ed Al-Rahman Programme

During the holy month of Ramadan, Tkiyet Um Ali holds Mawa'ed Al-Rahman at its headquarters and around the kingdom, volunteers take part in serving Iftar meals to the fasting underprivileged men, women and children during the holy month.



1,500  
Volunteers

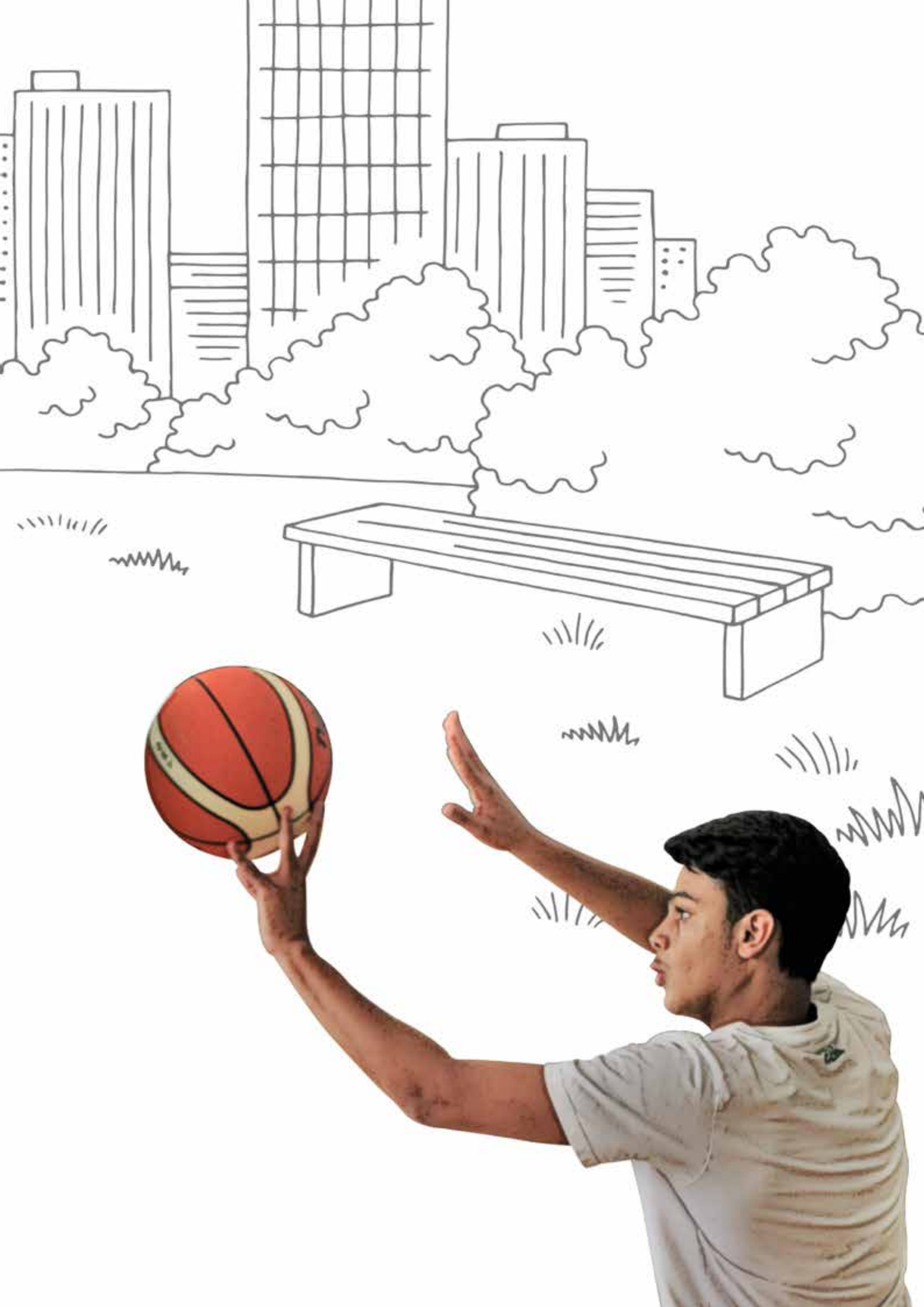


# Events

## **Year-Long Events:**

In 2018, TUA held several interactive events and activities to raise awareness about food poverty and its Sustainable Food Aid Programmes specifically, giving the opportunity for employees, schools and university students to know more about TUA through exciting and informative activities.







## The Basketball Challenge

During 2018 and for the first time, TUA organised a basketball tournament in cooperation with 11 schools aiming to introduce the students who participated to the role TUA plays in eradicating hunger and strengthen sportsmanship among the competitors. Many students participated in the weekly challenge, in an aim to get the highest points to make it to the finals.



## Summer Training Programme "First Experience"

During the summer break of 2018, TUA launched the summer training programme "Awwal Khebra" that allowed students to enhance their skills and develop their abilities to meet the labour market requirements through an internship at TUA. 48 students from 15 schools participated in the organisation's daily operations with the employees and thus completing 60 hours of training.

At the end of the programme, TUA held a graduation ceremony for the students, in the presence of their families and schools principals. TUA's General Director Samer Balkar awarded the participants in the summer training programme with their certificates.



## Tkiyet Um Ali Volunteering Conference

In collaboration with The Jubilee School, TUA organised a volunteering conference, which aimed to invest in the potential of youth and raise awareness about food poverty. Attended by 42 students from 9 partnering schools, the students discussed several pioneering projects regarding the issue of eradicating hunger. Students came up with recommendations and results to spread out within their communities.



## World Volunteer Day Activity

Celebrated on December 5th around the world, TUA held a World Volunteer Day, to emphasize the importance of voluntary work as a humanitarian value, honouring volunteers and supporting them to achieve inclusive development in the community.

More than 400 volunteers representing TUA partners from corporations, universities and individuals participated in packaging 2,100 food parcels at TUA's warehouses in Al-Qastal. The food parcels were distributed to endorsed families around the Kingdom.





## Eid al-Adha Event

Tkiyet Um Ali celebrated the first day of Eid al-Adha with 100 children from TUA's endorsed families through an event that was held at its headquarters in Amman.

The event, which aimed at spreading happiness and joy among beneficiary children, included several interactive games, magic shows and face painting activities, in addition to distributing Eid gifts.



## Tkiyet Um Ali's Ladies Committee

Established in 2016, Tkiyet Um Ali's Ladies Committee comprises a number of women from the local community, with a purpose to raise awareness among women's community about TUA's eradicating hunger programmes in the Kingdom. The committee plays a vital role in motivating local women to support endorsed families by organising awareness-raising events and activities to society members.

The committee organised many charity events in 2018, in addition to fundraising events to support TUA's Sustainable Food Aid Programmes; it also held a charity brunch during the holy month of Ramadan sponsored by the Grand Hyatt Amman Hotel, Fairouza and 32 Degrees North Restaurant. The committee also organised a "Msaharati" event that was held in Haya Cultural Center. The event included a storyteller who shared real stories of TUA's endorsed families along with a magic show.

# Donation Tools





Throughout the 15 year journey, Tkiyet Um Ali has facilitated a number of channels to enable donors to make their donation wherever they are and whenever they want.

## 1. Online Donations

By registering on [www.tua.jo](http://www.tua.jo), donors can proceed with their donations easily, and in 2018 Tkiyet Um Ali activated the recurring donation feature.





## 2. Tkiyet Um Ali's Mobile Application

Tkiyet Um Ali is considered to be the first organisation in Jordan that launches an application to facilitate donations by using (IOS or Android) operating systems, to a safe and comfortable process around Jordan and abroad.

## 3. Bank Transfers and Deduction

To further simplify the donation process, Tkiyet Um Ali enables donors to donate through bank transfers to TUA's bank accounts or through monthly bank payments.

Bank	Account Numbers
Islamic International Arab Bank	1010000188500
Arab Bank	1182764679501
Arab Bank	1182764679500
Safwa Islamic Bank - JOD	20505552220013000000
Safwa Islamic Bank - USD	20505552220023000000
Jordan Islamic Bank	21606946410400006
Cairo Amman Bank	90001327916
Housing Bank For Trade and Finance	4822400101001
Jordan Ahli Bank	1001585378
INVESTBANK	133000011589020001
Bank Al Etihad	10111690915101
Bank ABC	11637709010
Al-Rajhi Bank	3400468866



## 4. Call Centre

TUA's Call Centre receives and responds to donor inquiries year-round, and arranges to receive donations from TUA representatives across the Kingdom, making it an easier and swifter process for donors. The Call Centre is also responsible for promoting campaigns and Sustainable Food Aid Programme by reaching out to people via phone number (06-4900900) throughout the year.

## 5- eFAWATEERcom

TUA also facilitated donations online through eFAWATEERcom, which is integrated with 23 operating banks in Jordan or via ATMs across the Kingdom.





## 6. Tkiyet Um Ali Booths at Commercial Centres

TUA has dedicated 12 locations at the main commercial centres to provide donors with programmes related information and the ability to receive direct donations.

Tkiyet Um Ali receives donors in the following commercial Centres:

- City Mall
- Taj Mall
- Mecca Mall
- Abdali Mall
- Cozmo - Seventh Circle
- Safeway - Seventh Circle
- Safeway - Shmesani
- Amman Mall
- Al Mukhtar Mall
- Avenue Mall
- Galleria Mall





## 7. Donation Boxes

TUA's donation boxes serve out a wide range of donors in several sites around Jordan; hyper and mini markets, pharmacies and hospitals that help contribute small amounts of money which can collectively make a big impact towards serving endorsed families. Donation boxes are collected by a specialised company and handed over to the bank to be sorted under high professional standards and strict supervision.



## 8. Main Headquarters

Donors can visit TUA's headquarters on Al-Jaish Street in Al-Mahatta during working hours and TUA's staff will make sure they answer donors' inquiries about TUA's feeding programmes and donation ways.

# Donation Schemes

TUA depends on donations from individuals and partners to guarantee the continuity of its Sustainable Food Aid Programmes. TUA does not deduct any amount from the donations received for its administrative costs. All donations are channelled towards covering the costs of the Sustainable Food Aid Programmes:

Tkiyet Um Ali's programmes include:



## Family Sponsorship Programme

This programme aims at instilling the concept of social solidarity, by providing donors with the opportunity to sponsor one of the 30,000 endorsed families so they receive a monthly food parcel containing 24 food commodities that include all the basic nutritional needs in order to satisfy the needs of a family for an entire month. The monthly sponsorship is valued at either JOD 15, 30, 50, or 70 per month, depending on the number of family members.





## Monthly Food Parcels Programme

Donors can make a contribution that is the equivalent of one monthly food parcel that will be delivered to underprivileged families benefiting from TUA. Each parcel is valued at JOD 15, 30, 50, and 70, depending on the number of family members.



## Wayfarer Programme

TUA welcomes 400 individuals every day of the year at its headquarters under the Wayfarer Programme. Donors can contribute JOD 3 , which is the value of a hot meal served to any wayfarer.



## Sacrifices Programme (Dhabihah)

Throughout the year, TUA receives all kinds of sacrifices (Dhabihah, Aqiqah, Fadu, Nether) from donors and performs the sacrifices on behalf of the donors at the end of each month, and distributes the fresh meat to endorsed families in all governorates across the Kingdom.



## Adahi Programme

The Adahi are performed on behalf of donors in Australia during Eid Al Adha, in the presence of a mufti from the Jordanian General Iftaa' Department. The frozen meat is distributed as part of the monthly food parcels to the endorsed families all year long.



## **Zakat Programme**

Zakat donations are disbursed to those in need, the poor, and orphans according to a Fatwa from the General Iftaa' Department.

## **General Charity Programme (Sadaqah)**

TUA receives General Sadaqah from donors to support the Sustainable Food Aid Programme.

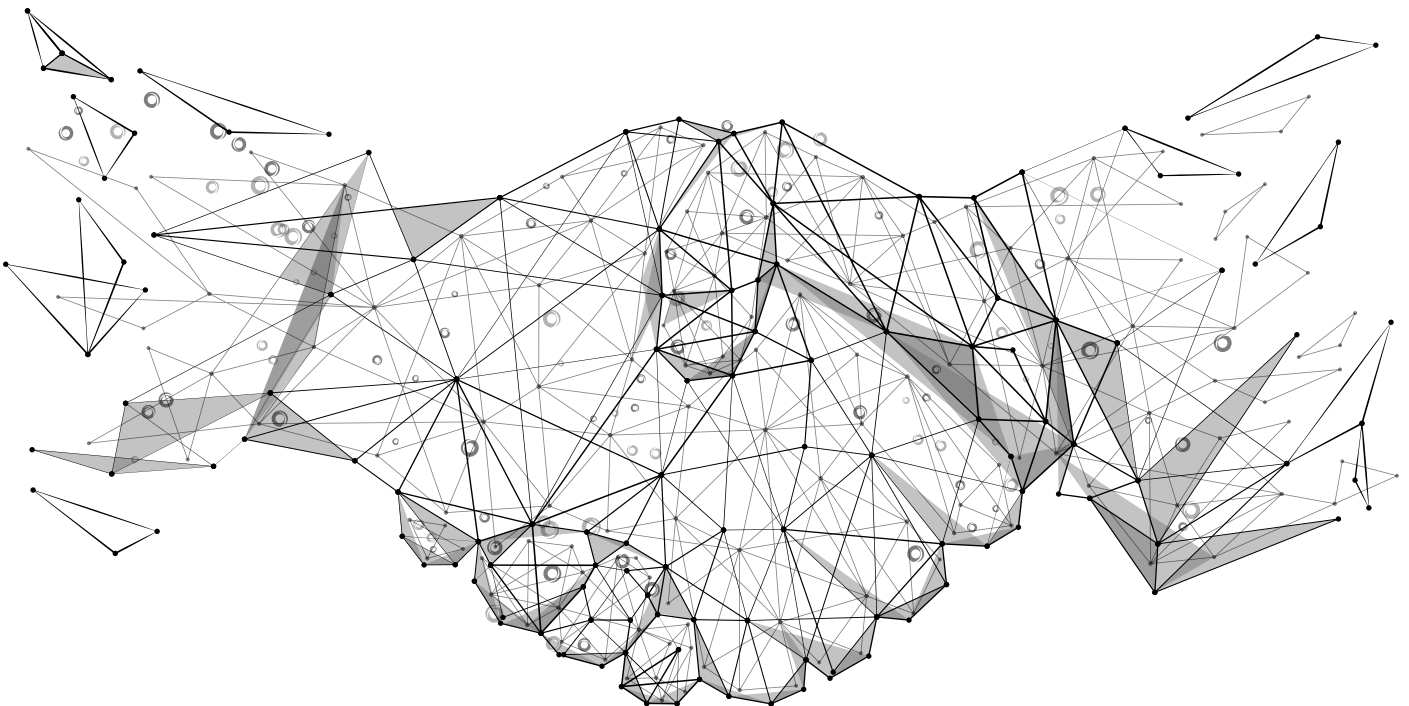
## **Perpetual Charity Programme (Sadaqah Jariyah)**

TUA receives Sadaqah Jariyah from donors to cover the tools needed to serve TUA's beneficiaries.



# Partnerships

Since the beginning of its journey in 2003, TUA was keen on promoting social solidarity and cooperation among all levels of society, by instilling its mission in eradicating food poverty in the Kingdom. Throughout 15 years, TUA established partnerships with various local, regional and national entities, to support families living in extreme poverty to achieve a hunger-free Jordan.



## **Partnerships with the Private and Public Sectors**

TUA believes in the importance of working with both private and public sectors for their significant role and impact on society. TUA has succeeded in building partnerships with more than 80 different institutions, focusing on various goals such as assisting the beneficiaries and raise awareness about food poverty.

## **Partnerships with Local and International Organisations**

TUA celebrated developing partnerships throughout 15 years working with local and international institutions and organisations that share the same goals in preserving the dignity of beneficiaries.

## **Partnerships with Universities and Schools**

Based on the firm belief and vision that universities and schools are the main gate to future leaders and decision makers, TUA concentrates on students in schools and universities in order to educate them about the importance of eradicating hunger, instilling in them a sense of mindfulness and giving back to the community by the simple act of volunteering.

## **Partnerships with Media Institutions**

For the past decade and half, TUA fortified its connection with different media institutions in Jordan from radio stations, online media portals and TV stations to newspapers and media agencies.

## Our Partners

---

### Partners from the Private Sector

- Islamic International Arab Bank
- Aqaba Special Economic Zone Authority
- Amman Chamber of Commerce
- Arab Bank
- Zain Jordan
- Orange Jordan
- Nunhems Netherlands BV CO.
- Umniah
- Jordan Ice & Aerated Water Co. Ltd (Pepsi)
- Jordan Ahli Bank
- Nestle Jordan Trading Co. Ltd (Maggi)
- Housing Bank for Trade & Finance
- Hikma Pharmaceuticals Co.
- Henkel- Jordan
- TOTAL Jordan
- Mohammed Bin Rashid Al Maktoum Humanitarian & Charity Est.
- UGC
- Safwa Islamic Bank
- Arab Jordan Investment Bank (AJIB)
- Jordan Islamic Bank
- Jordanian Egyptian Fajr for Natural Gas Transmutation and Supply
- Kingdom Electricity Company
- Airport International Group (AIG)
- Capital Bank
- Ernst & Young Jordan
- Standard Chartered Bank
- Nabih Nabulsi Drug Stores
- Bank Al Etihad
- Arab Fertilizers and Chemicals Industries (KEMAPCO)
- Samsung Group
- Jordan Kuwait Bank
- Societe General Bank of Jordan (SGBJ)
- Specialized Technical Services -STS
- Ayla Oasis
- Optimiza Solutions
- Movinpick Hotels and Resorts
- VITAS –Jordan Co.
- Intercontinental Hotels Group (IHG)
- Al Aqsa Trans & Clearance Co
- Petra Trading & Investment Co.
- KPMG
- MS Pharma
- The Boulevard Arjaan by Rotana
- Careem
- Al-Nisr Al-Arabi Insurance
- Astra Investment Co.
- Royal Jordanian
- Jordan Anwar Establishment
- Lamar Holding
- Embassy of the People's Republic of China in Jordan
- Giant Industrial Group (GIG)
- Aqaba Container Terminal – (ACT)
- Windar Aluminum
- Central Electricity Generating Co.
- WINDSOR BROKERS Ltd
- Strategic Planners
- Al Kasih Food Production Co.
- Fine Hygienic Paper Co. (Nuqul Group)
- CEDAR MARITIME AGENCIES
- Pharmacy One
- INDEX Holding
- Abu Odeh Bros. Co.
- Salbashian Group
- ATICO Fakhreldin Group
- BLOM Bank Jordan
- Valencia Housing
- Al Boqai World for Rehabilitation and Comprehensive Care
- eFAWATEERcom
- Future Uniform Co.
- Arab Center for Engineering Studies (ACES)
- Intrasoft Middle East
- Cairo Amman Bank
- Payment Network Jordan ( STS )
- Hanania Investments Group
- American Express
- Village Trading Group
- Jordan National Shipping Lines ( JNSL )
- DHL
- Grand Arabia Forwarding and Logistic Services
- Al-Nabil General Trading Co.
- DINARAK
- Dookanti
- The Jordanian Pharmaceutical Manufacturing Co. PLC
- Ram Pharmaceutical Industries Company
- Leo Burnett Jordan
- The National Company for Franchising and Food Development (Chili House)
- LOYAC - Jordan
- Jordan Hejaz Railway
- Delivery One
- Arabia weather
- Hands Gifts & Events
- Seven Circles
- Ernst & Young Jordan



### Partners from the Public Sector

- Greater Amman Municipality
- Public Sector Directorate
- General Iftaa' Department
- National Aid Fund
- Ministry of Planning and International Cooperation
- Ministry of Foreign Affairs and Expatriates
- The General Directorate of Gendarmerie
- Ministry of Education
- Department of Statistics
- Jordan Hashemite Charity Organization
- Ministry of Social Development

### Our Partners from International Organisations

- United Nations International Children's Emergency Fund
- Handicap International Jordan
- Save the children Jordan
- World Vision International Amman
- World Food Programme
- The International Catholic Migration Commission
- International Committee of the Red Cross

### Partner from Local Organisations

- Eastern Amman Investors Industrial Association
- Dar Abu Abdullah Charity
- Justice Center For Legal Aid
- National Council for Family Affairs
- Hayat Educational Fund
- Luminus Technical University College
- Jordan Breast Cancer Program
- King Abdullah II Fund For Development
- Agriculture Engineers Association
- The Jordanian Hashemite Fund / Goodwill Campaign
- The Hashemite Fund For Development of Jordan Badia
- Jordan Health Aid Society
- National Aid Fund
- Tobacco Free Jordan
- Jordan Medical Aid for Palestinians
- The Islamic Charity Centre Society
- Jordan Education for Employment
- Jordanian Engineers Association
- Haya Cultural Center
- Khalil Al Salem Charitable Association
- Jordan Beats
- Naua - Crown Prince Foundation
- Masarra Wish Granting
- Injaz
- Islamic Educational College Alumni

### Universities

- German Jordanian University
- The University of Jordan
- Middle East University
- Al-Ahliyya Amman University
- Zarqa University
- The Hashemite University
- Royal Academy Of Culinary Arts
- Luminus Technical University College

### Schools

- Mashrek International School
- Arab Model Schools
- Amman Baccalaureate School
- Bunat Alghad Academy
- Aqaba International School
- KING Hussein Foundation - Jubilee School
- Al - Manhal International Schools
- Holy Lands School
- Amman Academy
- Asamiah International School
- The National Orthodox School - Al Shmaisani
- Collegium Terrae Sanctae
- Islamic Educational College
- AL-Bayan School
- Mayar International Schools
- Repton New English School
- Canadian International School
- Retaal International Academy

### In Kind Donations Partners

- Al-Nouah for Trading & Manufacturing Food Stuff Co.
- Al-Mawsem Est. For Trade & Industry
- Saleh & Yahia Kashta Co.
- Sujab Industrial Co.( Eisberg )
- Ernst & Young Jordan

## Our Partners

---

### Our Partners in Donation Boxes

- Al Sahel Al Akhdar Sweets
- Arab Bank
- Nafeeseh Sweets
- Al Nejme Sweets
- The Housing Bank for Trade and Finance
- Hamada Restaurant
- Anabtawi Sweets
- Safwa Islamic Bank
- Daraghme Commercial EST
- VIP Supermarket
- Jordan University Hospital
- TCHE TCHE
- Orange Jordan
- Specialty Hospital
- Papa John's
- Al-Esra Hospital
- Istiklal Hospital
- Burger King
- Jiwari Supermarket
- Al-Turk Supermarket
- Pizza Hut
- Arab Medical Center
- Smart Buy
- Ibn Al Haytham Hospital
- Matalan
- Alawneh Exchange
- Al Amal Hospital
- Al Manqal Chicken Tikka
- Al Alami Jordan Exchange
- Al Rashid Hospital
- Cozmo
- City Mall
- Al Khalidi Hospital
- Lebnani Snack
- TAJ Lifestyle Mall
- MedLabs
- Al Sufara Bakery
- Mecca Mall
- Mesh Normal Outlet
- Ibrahim and Khaled Abu Shaqra Trading Co. - Gifts Corner
- Galleria Mall
- Homosany Restaurant
- Max
- Irbid Mall
- Barracuda Restaurant - Aqaba
- Popeyes
- Abdali Mall
- Barcelona Restaurant
- Istiklal Mall
- Sweifieh Mall
- Sarah Fish Restaurant
- Jabri Restaurant
- Samara Mall
- Al - Shalati Library – Gardens Street
- Al Dayaa Restaurant
- Shwaikh Mall
- Al Mikhi Library - Abdoun
- Al Kalha Restaurant
- Jawad Modern Bakeries Company
- Al Fareed Markets
- Al Rajbi Market
- Hitteen International Bakeries
- IKEA
- Hanaien Shawerma
- Kajo Bakery
- Safeway
- Shawerma Yazan and Haitham
- Alia Central Restaurant
- C-Town
- Ministry of Health
- Elena Pharmacy
- Safe Side
- Abu Shakra
- Jordan UAE Exchange
- Bustami & Saheb Company (Nissan Jordan)
- Strawberry Cake
- Lumi Market
- KFC
- Fruit Salad
- Ocean Restaurant
- Jordanian Duty-Free Shops
- TAJ Lifestyle
- Madison One Pharmacy
- Pharmacy One
- Ghosn Alsiban Supermarket
- Saudi Exchange Est.
- Sheltawe Bakery
- Dallas Tours and Travel
- Royal Medical Services
- Royal Hospital
- Alshaeb Nuts
- Jordan Insurance Federation
- Greater Amman Municipality
- Anabtawi Sweets
- Al Hurriyah Mall
- Habibah Sweets

### Our Media Partners

- Jordan Radio and Television Corporation
- Ahdath24
- Sawt El Ghad Radio
- Ro'ya TV
- Al Maqar
- Jaish FM
- Petra News Agency
- Hayat FM
- Nashama FM
- Al Ghad Newspaper
- Hawa Amman Radio
- Play FM
- Al Rai Newspaper
- Radio Fann FM
- Al Balad Radio
- Addustour Newspaper
- Rotana Radio
- Al Rasheed Radio
- Al Waseet Newspaper
- Amen FM
- Jordan University Radio
- Al Mumtaz Newspaper
- JBC Radio
- Farah Al Nas Radio
- Alwakeel News
- Mazaj FM
- Radio Husna FM
- Khaberni
- Radio Dahab
- Ammon News
- Bliss FM
- Ghorba Jo
- Saraya
- Hala FM







## A Wayfarer Testimony



Ahmad is an ex-pat who returned to Jordan after a long period in a European country, where he spent his childhood until he obtained the citizenship, and started a family there. Ahmad lived a good life, a promising career and high income, but after his divorce Ahmad decided to return to his homeland; Jordan, to raise his daughter with Jordanian values and traditions and among family.

At first, Ahmad worked as a restaurant manager in one of Amman's hotels, however, the situation changed and he didn't settle in his work and had lost his income, despite his extensive cultural background and distinctive personality. Ahmed then suffered from a foot nerve disorder, hindering him from practicing his life as before. Due to the sudden change in Ahmad's circumstances, life burdens became unbearable and he could not even afford his daily food requirements. Ahmed heard from a friend about Tkiyet Um Ali and its programme, and has benefited from the Wayfarer Programme that serves daily hot meals at the headquarters of Tkiyet Um Ali since 2006. Ahmed became a friend and part of Tkiyet Um Ali, passing by every day for lunch. Ahmed always mentions how Tkiyet Um Ali cares for the beneficiaries, preserving their dignity without any discrimination, as he genuinely feels that he is a member of the Tkiyet Um Ali family, and he found there what he couldn't find in his relatives and family. He also continuously praises the food quality they provide and the sincerity and authenticity of Tkiyet Um Ali employees.





## Testimony of Abu Mohammad



Abu Mohammad lives in a rented house with his family of 4 members in Al Balqa'a governorate, his family consists of his wife, a daughter in fifth grade and a son in ninth grade who is sick with cancer and unfortunately, insurance doesn't cover his treatment fees. Abu Mohammad worked for 10 years in Al Balqa'a University before he was fired in 2009.

After that Abu Mohammad tried to work in the market but couldn't earn enough money, and with the increased debt, Abu Mohammad was detained because of his 12,000 JDs bank loan. His wife; Um Mohammad was able to receive a monthly salary of 120 JDs from the Ministry of Social Development, for a few months before it was permanently suspended. After losing hope, Abu Mohammad applied to Tkiyet Um Ali to provide him and his family with their nutritional needs. For 6 years now, Tkiyet Um Ali has been providing the basic supplies covering Abu Mohammad's family needs, and by receiving the monthly food parcel, he was able to benefit from the money he receives from his unstable work to repay his bank loan.

Abu Mohammad often says: "Instead of buying sugar, oil, canned food, etc., I can now fulfill my obligations and try to provide a better life for my family".



# Volunteer Testimony

**"Volunteering awakens the best in me and I get the chance to feel with the less fortunate".**

I'm Roa'a Al-Adawi, a lawyer that started her journey in volunteering at Tkiyet Um Ali since 2014.

Volunteering always had a good impact on me, I volunteered in many associations and organisations before 2014, but when I joined the TUA volunteering team, I was fascinated by the procedures TUA follows, they make sure to prearrange volunteering programme and meeting points. After witnessing how professional the management was handling the volunteering programmes from the very first, I made sure to always be a part of Tkiyet Um Ali voluntary team.

I started my journey with TUA the day I was reviewing the volunteering programmes publications on social media, I noticed how diversified and flexible the programmes were. Then I filled out the volunteering application on TUA's website, they contacted me to arrange the time and the programme I want to volunteer in, and I chose the feeding programme "Wayfarer Programme" to serve food to more than 400 passers-by.

I also volunteered in "Shouf Bi Ainak" Programme that left a severe impact on me. The programme starts with visiting TUA warehouses in Al-Qastal to pack the food parcels that get distributed to endorsed families throughout the Kingdom, and it ends with delivering the food parcels to the families. We visit a different governorate each time through the "Shouf Bi Ainak" Programmes.

Even my 70 year old dad joined TUA's volunteering programme, after I shared with him and the family my experience and the importance of volunteering in improving individual lives and communities.

Volunteering has sharpened my personality and developed my experiences and gave me the chance to be socially responsible in the community. I urge everyone to experience volunteering at TUA for its huge impact on the lives of the families in need around the Kingdom."



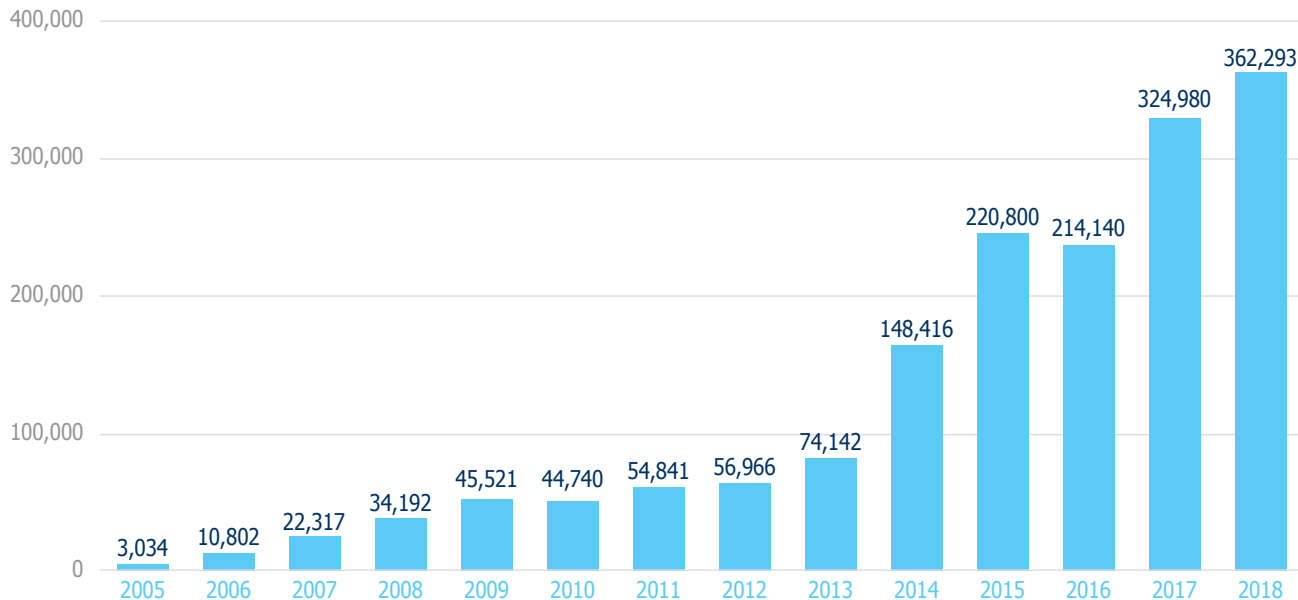




# **Tkiyet Um Ali's Growth Rates**

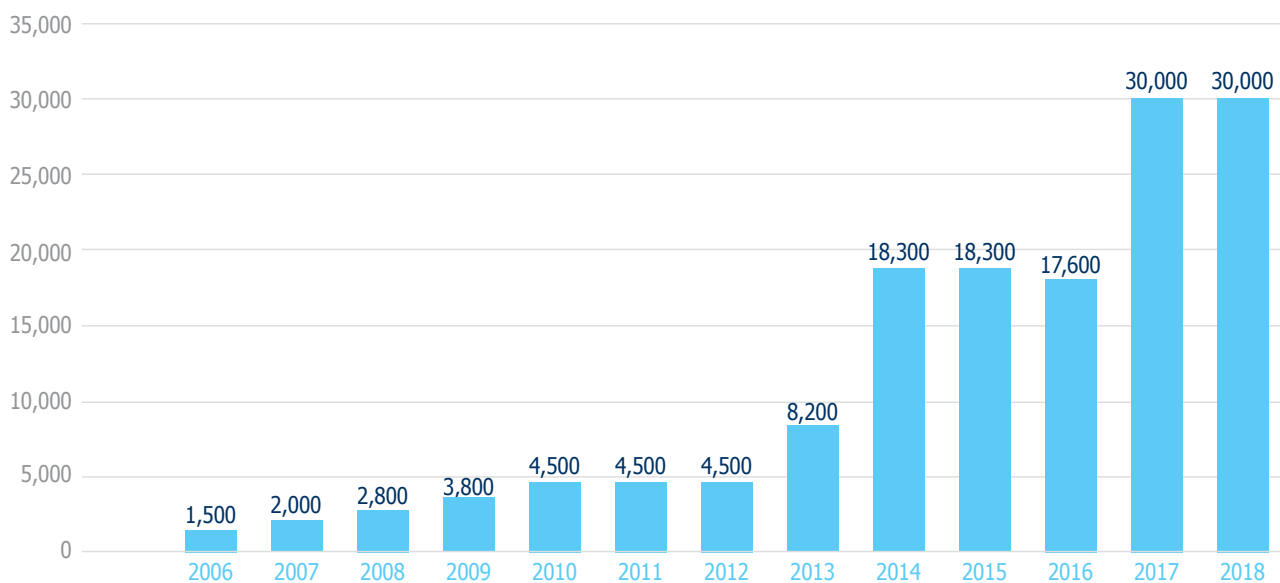
## Food Parcels

Food Parcels Distributed by Tkiyet Um Ali (2005 – 2018)



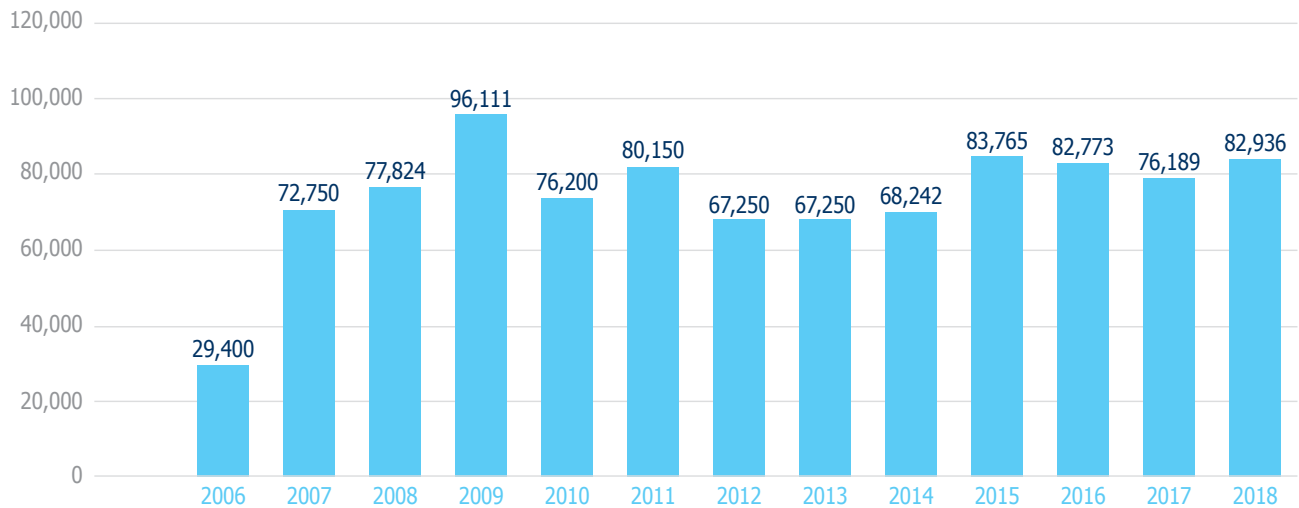
## Tkiyet Um Ali's Endorsed Families

Number of Endorsed Families



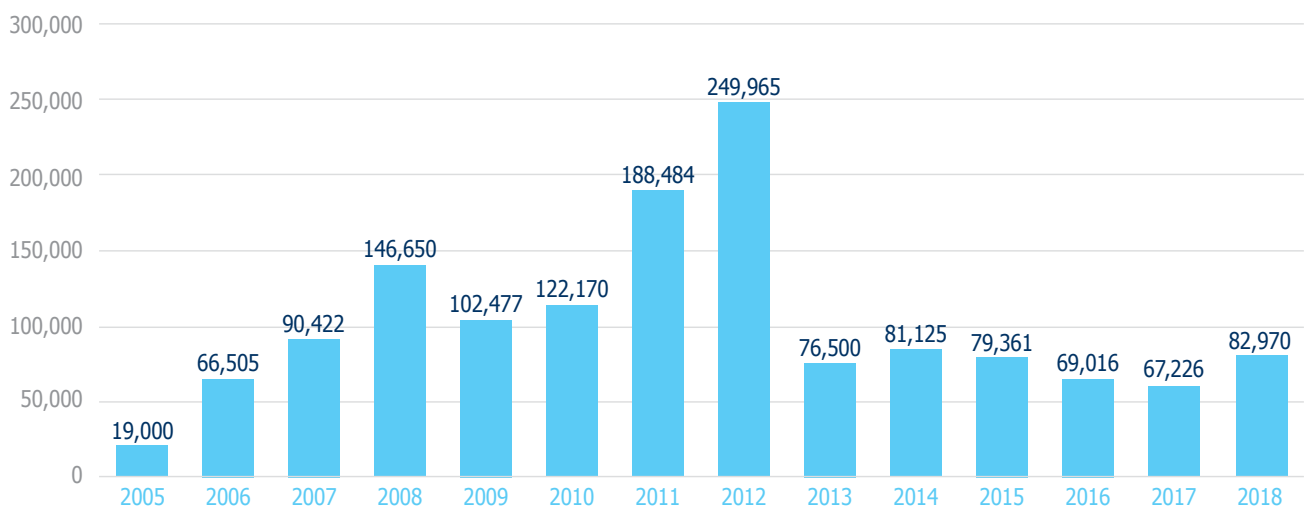
## Wayfarer Programme (Daily Hot Meals )

Number of Daily Hot Meals Served (2005 – 2018)



## Ramadan Iftar Meals

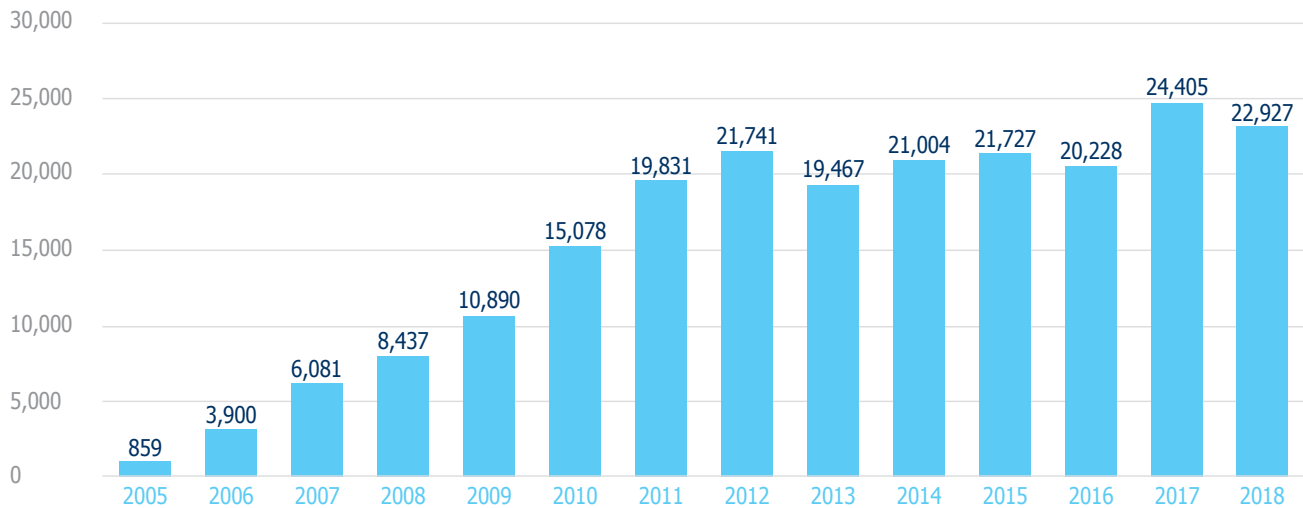
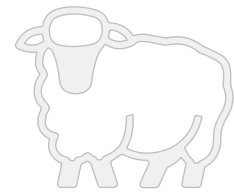
Number of Iftar Meals Served ( 2005 – 2018 )





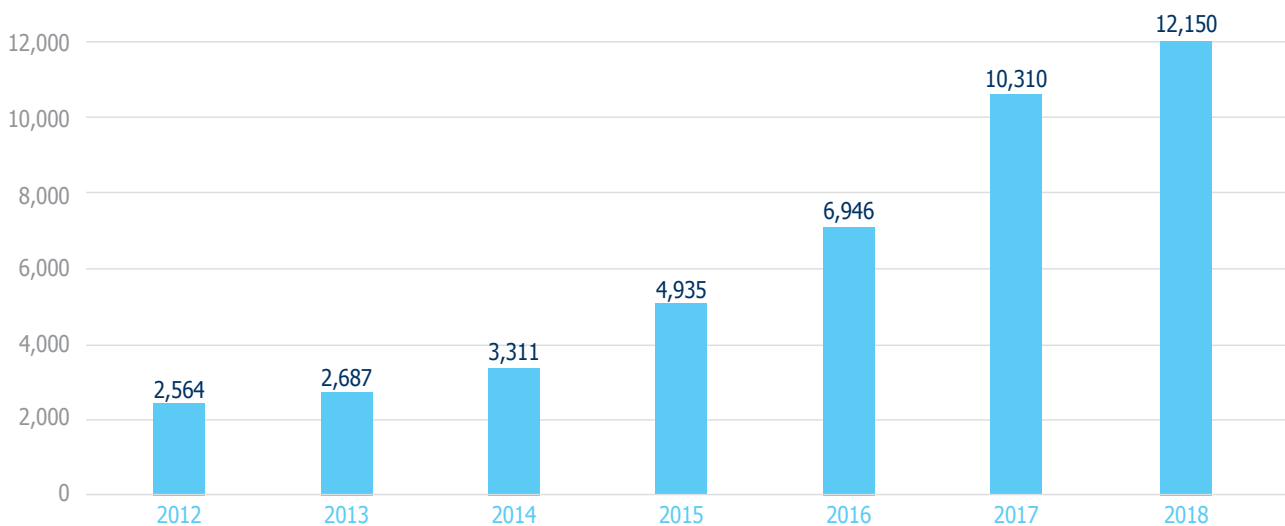
## Adahi

Number of Sacrifices (Adahi) Performed (2005 - 2018)



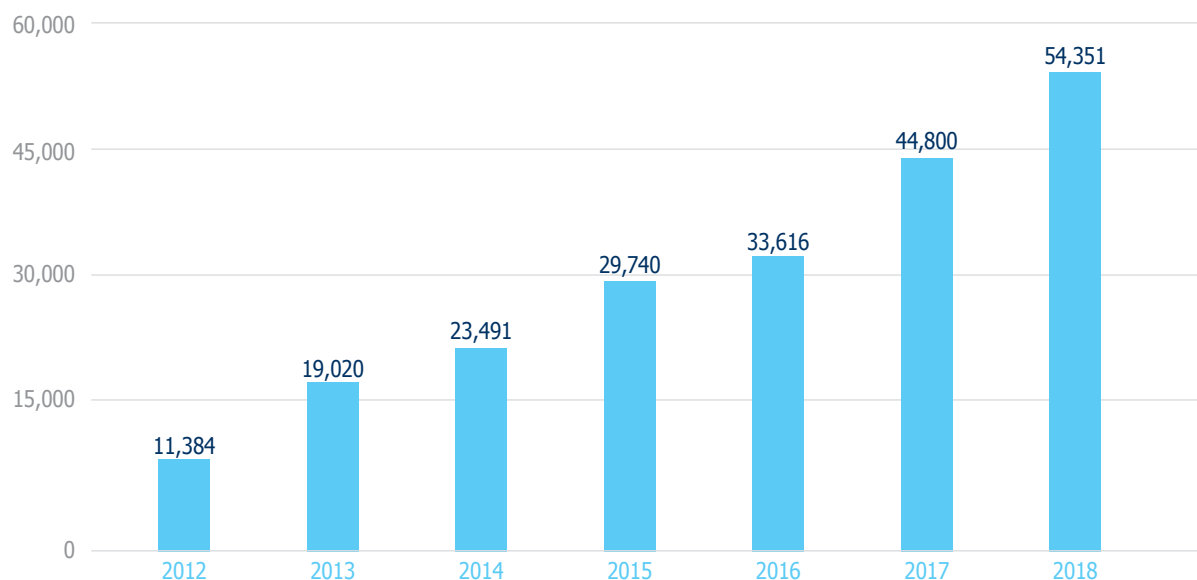
## Families Sponsored by Donors

Number of Sponsored Families by Donors (2012 - 2018)



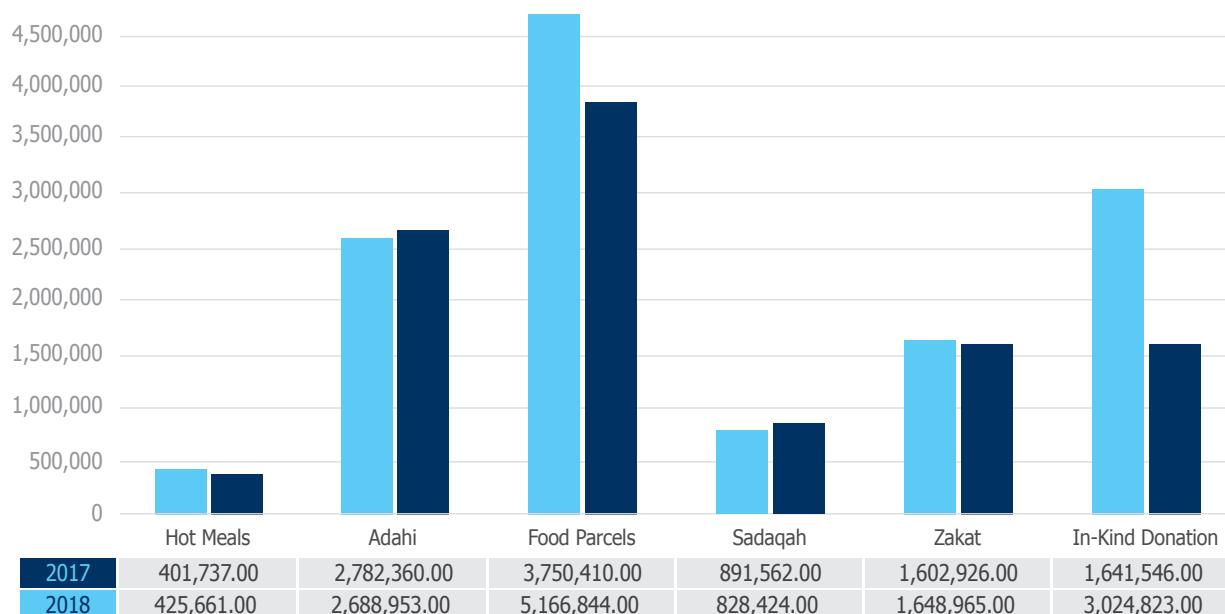
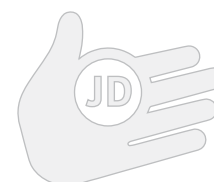
## Tkiyet Um Ali's Donors

Number of Yearly Donors (2012 - 2018)



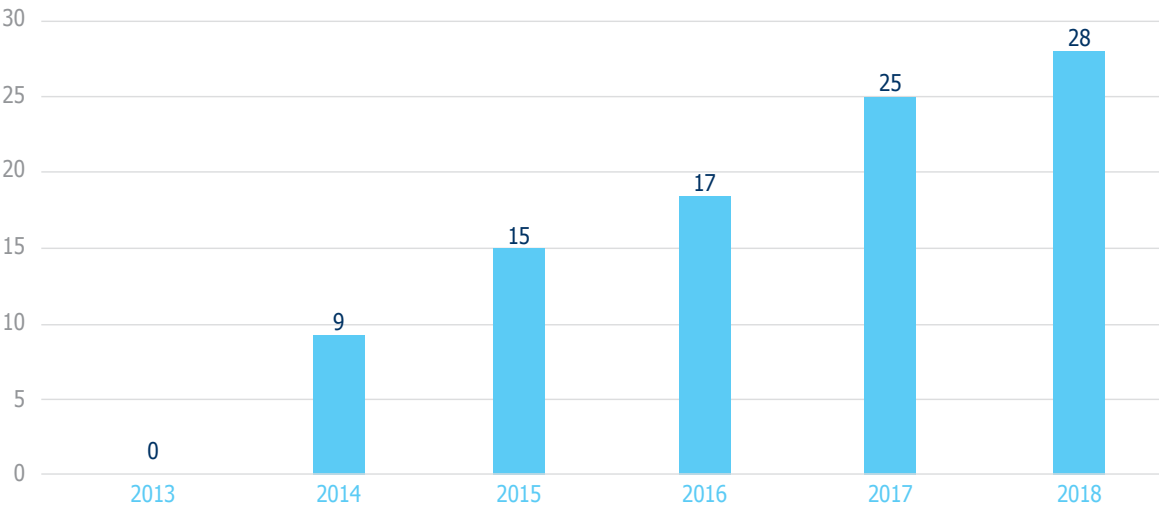
## Income In Jordanian Dinar

All the below amounts are money donations



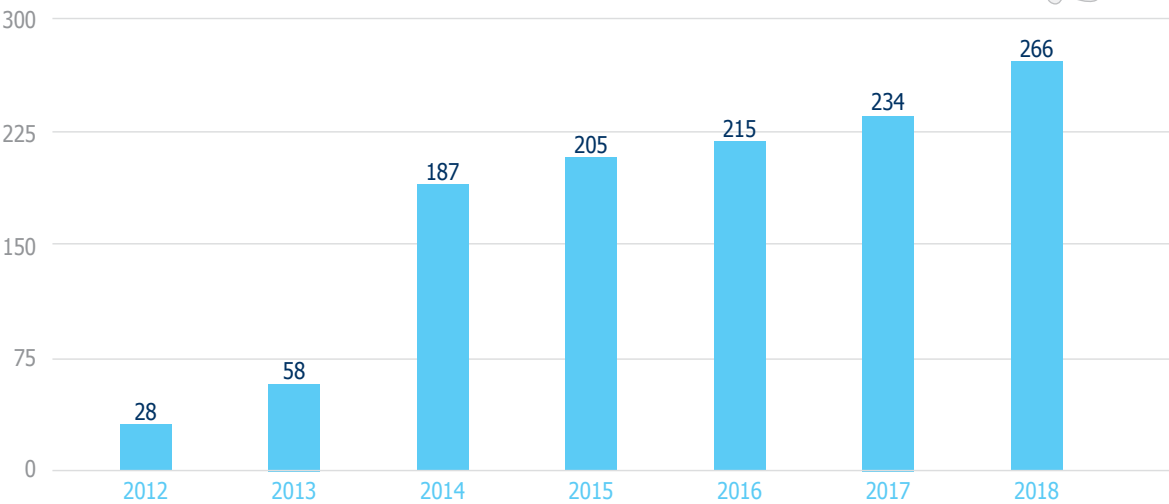
## Local Civil Society Partnership

Number of Local Civil Society Partnership (2013 - 2018)



## Community Based Organisation Partnerships

Number of Community Based Organisation Partners (2012 - 2018)





# 2018 Financial Report

Cost of Revenues				
Total Cost	2018		2017	
Costs per Expenditure	Amount (JDs)	% of Total Costs & Expenses	Amount (JDs)	% of Total Costs & Expenses
Cost of food-packages	11,356,636	64.1%	9,531,524	59.7%
Food meals	304,000	1.7%	291,793	1.8%
Adahi costs	1,582,487	8.9%	2,271,141	14.2%
Financing Projects	260,838	1.5%	0	
<b>Total Costs</b>	<b>13,503,961</b>		<b>12,094,458</b>	

Expenses				
Administrative & Distribution Expenses	4,207,779	23.8%	3,870,593	24.2%
Total Administrative & Distribution Expenses	4,207,779		3,870,593	
<b>Grand Total</b>	<b>17,711,740</b>		<b>15,965,051</b>	

Income				
Total Income	2018		2017	
Income Per Donation Criteria	Amount (JDs)	% of Total Revenues	Amount (JDs)	% of Total Revenues
General Account	107,408	0.6%	95,569	0.6%
Food meals	425,661	2.4%	401,737	2.5%
Adahi Revenues	2,688,953	15.2%	2,782,360	17.4%
Food- packages	5,166,844	29.2%	3,750,410	23.5%
Public Charity	828,424	4.7%	891,562	5.6%
Zakat	1,648,965	9.3%	1,602,926	10.0%
Eradicating Extreme Poverty Project	3,830,000	21.6%	4,800,000	30.1%
In-Kind Donations	3,024,823	17.1%	1,641,546	10.3%
<b>Total Revenues</b>	<b>17,721,078</b>		<b>15,966,110</b>	

\* All the above amounts are money donations



Ernst & Young Jordan  
P.O.Box 1140  
Amman 11118  
Jordan  
Tel : 00 962 6580 0777/00 962 6552 6111  
Fax: 00 962 6553 8300  
www.ey.com/jo

**INDEPENDENT AUDITOR'S REPORT  
TO THE MANAGEMENT COMMITTEE MEMBERS  
OF TKIYET UM ALI – (NON FOR PROFIT ORGANIZATION)  
Amman- Jordan**

**Report on the Audit of the Consolidated Financial Statements**

**Opinion**

We have audited the consolidated financial statements of Tkiyet Um Ali - (Non for Profit Organization) (the "Organization") and its subsidiaries (the "Group"), which comprise the consolidated statement of assets and liabilities of as of 31 December 2018 and the consolidated statement of revenues and expenses, consolidated statement of accumulated surplus and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, assets and liabilities of the Group as of 31 December 2018, and its revenues and expenses and its cash flows for the year then ended in accordance with the organization procedures and the adopted accounting policies as in Note (4).

**Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards, are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' *Code of Ethics for Professional Accountants* (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Jordan, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Emphasis of Matter**

Without qualifying our opinion, and as disclosed in note (2) to the consolidated financial statements, the consolidated financial statements have been prepared in accordance with the accounting policies adopted by the Organization. As a result, our report is intended solely for group management purposes and should not be used for other purposes or parties.



### **Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements**

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with the Organization's procedures and the adopted accounting policies as in Note (4), and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group's or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

### **Auditor's Responsibilities for the Audit of the Consolidated Financial Statements**

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.





- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

#### **Report on Other Legal and Regulatory Requirements**

The Group maintains proper books of accounts, which are in agreement with the consolidated financial statements.

Amman- Jordan  
13 June 2019

*Ernst + Young*

**TKIYET UM ALI - (NON FOR PROFIT ORGANIZATION)**  
**CONSOLIDATED STATEMENT OF REVENUES AND EXPENSES**  
**FOR THE YEAR ENDED 31 DECEMBER 2018**

	<u>Notes</u>	<u>2018</u>	<u>2017</u>
		<u>JD</u>	<u>JD</u>
<b>REVENUES-</b>			
Donations	11	17,642,777	15,898,464
Management agreement revenue		10,000	-
Murabaha revenue		52,501	70,910
Gains (losses) from sale of property and equipment		15,800	(3,264)
		<u>17,721,078</u>	<u>15,966,110</u>
<b>EXPENSES -</b>			
Cost of food, meals and projects	12	(13,503,961)	(12,094,458)
Administrative expenses	13	(3,278,669)	(3,041,076)
Distribution expenses	14	(929,110)	(829,517)
		<u>(17,711,740)</u>	<u>(15,965,051)</u>
<b>EXCESS OF REVENUES OVER EXPENSES FOR THE YEAR</b>		<u>9,338</u>	<u>1,059</u>

The attached notes 1 to 16 form part of these consolidated financial statements

**TKIYET UM ALI - (NON FOR PROFIT ORGANIZATION)**  
**CONSOLIDATED STATEMENT OF ASSETS AND LIABILITIES**  
**AS OF 31 DECEMBER 2018**

	<u>Notes</u>	<u>2018</u> JD	<u>2017</u> JD
<b><u>Assets</u></b>			
<b>Non-Current Assets -</b>			
Property and equipment	5	1,914,841	1,584,061
<b>Current Assets-</b>			
Inventory	7	3,853,657	2,906,785
Other current assets	6	118,058	184,442
Accounts receivable		2,927	23,374
Cash on hand and at banks	8	3,570,423	3,837,707
		7,545,065	6,952,308
<b>Total Assets</b>		<u>9,459,906</u>	<u>8,536,369</u>
<b><u>Accumulated Surplus and Liabilities</u></b>			
Accumulated surplus		1,794,025	1,784,687
<b>Liabilities -</b>			
Trade payables and other current liabilities	9	2,025,525	2,732,391
End of hunger project received in advance	10	5,640,356	4,019,291
<b>Total Liabilities</b>		<u>7,665,881</u>	<u>6,751,682</u>
<b>Total Accumulated Surplus and Liabilities</b>		<u>9,459,906</u>	<u>8,536,369</u>

The attached notes 1 to 16 form part of these consolidated financial statements



# Highlights of 2018



HRH Prince Ali Bin Al Hussein



سمو الأمير علي بن الحسين



The Ambassador of UAE to Jordan, H.E. Mattar Al Shamsi

سعادة سفير دولة الإمارات العربية المتحدة مطر الشامسي





HRH Princess Rym Ali and HRH Princess Jalilah Bint Ali



سمو الأميرة ريم علي وسمو الأميرة جلييلة بنت علي بن الحسين



The Ambassador of Canada to Jordan, HE Peter McDougal

سعادة السفير الكندي السيد Peter McDougal





Islamic International Arab Bank

البنك العربي الإسلامي الدولي





Aqaba Special Economic Zone Authority

سلطة منطقة العقبة الاقتصادية الخاصة





Arab Bank



البنك العربي



Jordan Islamic Bank



البنك الإسلامي الأردني





Jordan Ahli Bank



البنك الأهلي الأردني



Jordan Anwar Establishment

مؤسسة أنوار الأردن





Zain Jordan



زين الأردن



Strategic Planners



ستراتيجيك بلانرز





Orange Jordan

أورانج الأردن



Samsung Group



سامسونج





Umniah



امنية



Arab Jordan Investment Bank (AJIB)



بنك الاستثمار العربي الأردني





Royal Jordanian

الملكية الأردنية



Bank Al Etihad

بنك الاتحاد





Jordan Ice & Aerated Water Co. Ltd (Pepsi)

شركة الثلج والصودا والكازور الأردنية (بيبسي)





Nestle Jordan Trading Co. Ltd (Maggi)

شركة نستلة الأردن ( ماجي )





Hikma Pharmaceuticals Co



شركة أدوية الحكمة



Giant Industrial Group (GIG)

مجموعة العملاق الصناعية





Aqaba Container Terminal – (ACT)

شركة ميناء حاويات العقبة



Societe General Bank of Jordan (SGBJ)



بنك سوسيتيه جنرال الأردن





Housing Bank for Trade & Finance



بنك الإسكان للتجارة والتمويل



Jordan Kuwait Bank



البنك الأردني الكويتي





Henkel- Jordan



شركة هنكل الأردن



Amman Chamber of Commerce

غرفة تجارة عمان





Mohammed Bin Rashid Al Maktoum  
Charity and Humanitarian Establishment



مؤسسة محمد بن راشد آل مكتوم  
للأعمال الخيرية والإنسانية



BLOM Bank Jordan



بنك لبنان والمهجر





INDEX Holding

إندكس القابضة



Cairo Amman Bank

بنك القاهرة عمّان





Embassy of the People's Republic of China in Jordan



سفارة جمهورية الصين الشعبية في الأردن



Central Electricity Generating Co



شركة توليد الكهرباء المركزية (م.ع)





TOTAL Jordan

الشركة الوطنية للمحروقات (توتال)



ATICO Fakhreldin Group

اتيكو - مجموعة فخر الدين - الأردن





Intercontinental Hotels Group (IHG)

مجموعة فنادق إنتركونتيننتال



Salbashian Group



مجموعة صليشان





Movinpick Hotels and Resorts



مجموعة فنادق ومنتجات موفنبيك



Hanania Investments Group

مجموعة حنانيا للاستثمارات





Ernst & Young Jordan



شركة إرنست ويونغ الأردن



Careem

كريم





Nunhems Netherlands BV CO

شركة نونهيمز هولندا بي في



Abu Odeh Bros. Co

شركة أبو عودة إخوان ذ.م.م





Petra Trading & Investment Co

شركة بترا للاستثمار والتجارة



Al-Nisr Al-Arabi Insurance

شركة النسر العربي للتأمين





Nabih Nabulsi Drug Stores



شركة مستودع أدوية نبيه النابلسي



CEDAR MARITIME AGENCIES



شركة الأرز للوكالات البحرية





Arab Fertilizers and Chemicals Industries (KEMAPCO)

شركة صناعات الأسمدة والكيماويات العربية (كيمابكو)



UGC



شركة المجموعة العالمية للدهانات





WINDORS BROKERS Ltd



شركة وندسور بروكرز



Specialized Technical Services -STS

شركة الخدمات الفنية للكمبيوتر





Airport International Group (AIG)



مجموعة المطار الدولي



Optimiza Solutions



الشركة الأهلية للكمبيوتر





Safwa Islamic Bank

بنك صفوة الإسلامي



Standard Chartered Bank

بنك ستاندرد تشارترد





Pharmacy One

فارمسي ون



Arab Center for Engineering Studies (ACES)

المركز العربي للدراسات الهندسية





Dookanti

دكانتي



Intrasoft Middle East



إنتراسوفت الشرق الأوسط (ذ.م.م)



MS Pharma



إم إس فارما





Jordanian Egyptian Fajr for Natural Gas Transmutation and Supply

شركة فجر الأردنية المصرية لنقل وتوريد الغاز الطبيعي (ذ.م.م)



DHL



DHL





Capital Bank

كابيتال بنك



BLOM Bank



بنك لبنان والمهجر



Kingdom Electricity Company



شركة كهرباء المملكة لاستثمارات الطاقة





Greater Amman Municipality



أمانة عمّان الكبرى



The Global FoodBanking Network



شبكة بنوك الطعام العالمية





World Food Programme

منظمة برنامج الأغذية العالمي



Al Boqai World for Rehabilitation and Comprehensive Care

عالم البقاعي للرعاية والتأهيل الشامل



Fine Hygienic Paper Co. (Nuqul Group)

شركة فاين لصناعة الورق الصحي (ذ.م.م)



Naua - Crown Prince Foundation

نوى - مؤسسة ولي العهد





Jordan Customs Department



الجمارك الأردنية



General Directorate of Gendarmeries

المديرية العامة لقوات الدرك



The General Directorate Of Jordan Civil Defence

المديرية العامة للدفاع المدني





Public Security Directorate

مديرية الأمن العام



The Basketball Challenge Event

فعالية تحدي كرة السلة



TUA's Summer Training Programme

برنامج التدريب الصيفي





Charity Breakfast Event Organised  
by the Tkiyet Um Ali Ladies Committee



فعالية الإفطار الخيري بتنظيم من لجنة سيدات تكية أم علي



Misahharati Event Organised  
by the Tkiyet Um Ali Ladies Committee



فعالية مسحراتي تكية أم علي بتنظيم لجنة سيدات تكية أم علي



Handprint Race Event

فعالية بصمة إيد





Mother's Day Event Sponsored by Jordan Ahli Bank



فعالية عيد الأم برعاية البنك الأهلي الأردني



Mother's Day Event Sponsored by KPMG



فعالية عيد الأم برعاية شركة KPMG



Mother's Day Event Sponsored by American Express

فعالية عيد الأم برعاية شركة أميركان إكسبرس





TUA's Volunteering Conference in Cooperation with King Hussein Foundation-Jubilee School

مؤتمر تكية أم علي التطوعي للمدارس بالتعاون مع مؤسسة الملك الحسين - مدرسة اليوبيل



International Volunteer Day

يوم التطوع العالمي





Free Medical Day in Cooperation with Pharmacy One



اليوم الطبي المجاني بالتعاون مع فارمسي ون



TUA's Suppliers Honouring Ceremony



حفل تكريم موزدي تكية أم علي



TUA's Hakawati Event

فعالية حكاياتي تكية أم علي



Jordan Beats

نבضات الأردن



The Hashemite Fund for Development of Jordan Badia

الصندوق الهاشمي لتنمية البادية الأردنية



Gocash

Gocash





International Committee of the Red Cross

اللجنة الدولية للصليب الأحمر



The International Catholic Migration Commission

اللجنة الدولية لمساعدة اللاجئين



Haya Cultural Center

مركز هيا الثقافي





Amman Baccalaureate School

مدرسة البكالوريا - عمان



Aqaba International School



مدرسة العقبة الدولية



Arab Model Schools

المدارس النموذجية العربية





Asamiah International School



مدرسة السامية الدولية



Bunat Alghad Academy



مدارس أكاديمية بناء الغد



Islamic Educational College

مدارس الكلية العلمية الإسلامية





AL-Bayan School



مدرسة البيان



Mashrek International School



مدرسة المشرق الدولية



Repton New English School

المدرسة الإنجليزية الحديثة - ريبتون





The National Orthodox School - Al Shmaisani



المدرسة الوطنية الأرثوذكسية - الشميساني



The University of Jordan

الجامعة الأردنية





# في العطاء سعادة





